

**TIDEWATER EMERGENCY MEDICAL SERVICES, INC.**  
**PATIENT AND PROVIDER SAFETY PERFORMANCE IMPROVEMENT COMMITTEE MEETING MINUTES**

**Meeting Date:** May 14<sup>th</sup>, 2020      **Meeting Location:** TEMS Office      **Chaired By:** Kevin Lipscomb  
**Begin Time:** 1300      **End Time:** 1400      **Minutes Submitted By:** Michael McMahon

**Members Present:** Kevin Lipscomb, Michael McMahon, Greg DeYoung, Sheila DeYoung, Jay Porter, Jason Sarver, Amy Ward

Item (Project)	Discussion (Status)	Action Required	Barriers	By Whom/When
Introduction and Approval of Minutes	Meeting called to order March 2020 minutes were reviewed; motion made to approve minutes, motion carried without discussion or issue			
TEMS Data	<ul style="list-style-type: none"> <li>• Reviewed emergent transport data for Q1 2020 <ul style="list-style-type: none"> <li>- Compared monthly data</li> <li>- Consistent across months with non-emergent being the majority of calls</li> </ul> </li> <li>• 2020 Q1 data <ul style="list-style-type: none"> <li>- Pedi epi admin, pedi pain mgmt., versed admin</li> <li>- Showing decrease in errors across all agencies in all data sets</li> <li>- Handtevy becoming more widely used – decrease in errors</li> </ul> </li> <li>• OMDs would like narcotic use in chest pain/ACS to be tracked to ensure it is being used appropriately <ul style="list-style-type: none"> <li>- Look at data for % of patients with chest pain/ACS that receive narcotic pain management</li> </ul> </li> </ul>			
Old Business	<ul style="list-style-type: none"> <li>• Handtevy <ul style="list-style-type: none"> <li>- PFRES training has been partially completed but slowed down due to pandemic</li> <li>- Eastern Shore is also working on training but pandemic is slowing down the process</li> <li>- NFR went live with Handtevy – only a few providers still need training</li> <li>- VBEMS waiting for in-person training to be allowed again</li> </ul> </li> <li>• New protocols <ul style="list-style-type: none"> <li>- NFR has begun using new protocols</li> <li>- CFD working on training materials for new protocols</li> <li>- Southampton/Franklin using new protocols</li> </ul> </li> </ul>			
New Business	<ul style="list-style-type: none"> <li>• Reviewed video from new protocol training with the needless transfer device requested by some regional providers – same thing as a three way stop cock</li> <li>• Ask pharmacy group about temperature range for ketamine</li> <li>• Discussed any regional issues associated with pandemic <ul style="list-style-type: none"> <li>- No major issues so far (other than occasional PPE shortage)</li> </ul> </li> </ul>			
Next Meeting	<ul style="list-style-type: none"> <li>• Next meeting will be held on July 9<sup>th</sup>, 2020 at the TEMS Office at 1300 hrs.</li> </ul>			

