

# Tidewater EMS Council FY20 Fourth Quarter Report

## April 1 – June 30, 2020

This EMS quarterly report summarizes state EMS contract deliverables (shown in black) and related council activities (shown in *blue for first quarter* and in *italics to support black and white printing; red for second quarter, and green for third quarter, and orange captures information added for the current quarterly report*). Following the state EMS contract deliverables is additional information of interest to the Board of Directors and other interested parties regarding Council activities in support of the EMS community and activities reported by Hampton Roads Metropolitan Medical Response System (MMRS), Eastern Virginia Healthcare Coalition (EVHC), and the VA-1 Disaster Medical Assistance Team (DMAT).

### A. Regional Infrastructure

#### 1. Regional EMS Council Office Hours

*The Tidewater EMS Council (TEMS) main office at 1104 Madison Plaza, Chesapeake, VA 23320 maintains normal business hours between 8:30 am – 4:30 pm weekdays. The office is continuously staffed during normal business hours and is often staffed into the early evening. The Eastern Shore EMS Council maintains and loans certain training equipment and supplies with a location established at the Eastern Shore Regional Fire Training Center at 28598 Beacon Road, Melfa, VA 23410.*

#### 2. Continuity of Operations Plan (COOP)

*Plan reviewed, revised and re-approved by the Board of Directors on December 12 and submitted to OEMS with 2<sup>nd</sup> quarter deliverables.*

#### 3. Employee Qualifications and Performance

*Position descriptions for each of the staff positions at TEMS submitted to OEMS with 1<sup>st</sup> quarter deliverables. Staff Handbook, with various revisions to staff descriptions, re-approved by the Board of Directors on December 12 and submitted to OEMS with 2<sup>nd</sup> quarter deliverables.*

#### 4. Notification of position vacancy.

*No EMS vacancies during the quarter. There were no vacancies during this reporting period. There were no vacancies during this reporting period. There were no vacancies during this reporting period.*

#### 5. Organizational Information

- a. Agency wide organizational chart, including all employees/staff.
- b. Names of all the members of the Board of Directors
- c. List of Board Members paid through contract funds.
- d. Disclosure of board members, employees and/or staff relationships with service or entity regulated by OEMS

*The following updated documents were submitted to the OEMS with 1<sup>st</sup> quarter deliverables: current TEMS organization charts (one indicating all staff and reporting relationships), the roster of the Board of Directors, and board/staff disclosure which includes information about payment to board members as applicable as well as any board/staff regulated by OEMS. An updated chart indicating staff and reporting relationships was submitted with 2<sup>nd</sup> quarter deliverables.*

#### 6. Documentation and Reporting

- a. Inclusion of appropriate parties in mailings  
*TEMS continuously includes appropriate OEMS staff in all major correspondence to our regional stakeholders.*
- b. Annual audited financial report by 12/31 (for prior year)

*Audit report received by the Board of Directors December 12. Report submitted to OEMS with 2<sup>nd</sup> quarter deliverables.*

c. Quarterly program reports reflecting progress related to the deliverables and other applicable tasks.

*Submitted to OEMS each quarter, distributed to the Board of Directors and interested parties each quarter, and posted to the TEMS website.*

d. Final annual report (for prior year)

*Annual program report received and approved by the Board of Directors on December 12, submitted to OEMS with 2<sup>nd</sup> quarter deliverables, posted on the council's website and widely distributed electronically and by mail to various agencies and officials.*

e. Post meeting minutes within 30 days, and submit to OEMS quarterly

*Agendas and minutes from the Board of Directors as well as the regional Operational Medical Directors Committee, EMS Medical Operations Committee, the EMS PI Committee and various PI subcommittees, Education and Training Committee, Commercial EMS Committee, CISM Team and MCI Committee meetings held throughout the quarter posted to the TEMS website and submitted to OEMS.*

f. Roster of all committee/sub-regional unit members.

*Board and committee rosters submitted to OEMS with 1<sup>st</sup> quarter deliverables. All agendas and minutes, including meeting attendance, submitted to OEMS for the quarter.*

g. Regional policies, bylaws, procedures.

*Revisions to the Staff Handbook, Office Management Policies, Fiscal Management Policies, and Computer Usage and Network Policies were approved by the Board of Directors December 13 and submitted to OEMS with 2<sup>nd</sup> quarter deliverables.*

h. Each committee to meet quarterly unless otherwise approved, and will report agendas, rosters of attendees (signature and email address) and minutes.

*Agendas, rosters and minutes from the regional Operational Medical Directors Committee, EMS Medical Operations Committee, the EMS PI Committee and various PI subcommittees, Education and Training Committee Commercial EMS Committee, CISM Team and MCI Committee meetings held throughout the quarter posted to the TEMS website and submitted to OEMS.*

i. Quarterly financial statements of revenue and expenditures.

*Submitted to OEMS each quarter.*

## 7. Fees

*TEMS charged the standard \$50/\$25 consolidated test site fee for practical examination.*

*TEMS managed the tuition and expenses related to the annual Structural Collapse Technician School sponsored by the Tidewater Regional Technical Rescue Team, Virginia Task Force 2 USAR and Virginia Beach Fire Department. TEMS also managed fees and expenses related to various preparedness exercises conducted by the Eastern Virginia Healthcare Coalition. TEMS managed the registration fees for the 2020 Tidewater Healthcare Education Expo and had to process refunds due to canceling the event in response to COVID-19.*

## 8. State Committee Responsibilities

a. Regional Executive Directors Group

b. EMS Advisory Board

c. Assigned committees

*The Executive Director attended the regional EMS Executive Directors Group meeting July 31, December 6, and February 5. The May 6 meeting was canceled due to COVID-19. The Executive Director attended the Virginia EMS Advisory Board meeting August 2, November 6, and February 7. The May 8 meeting was canceled due to COVID-19. The Medical Direction*

*Committee meeting July 12 was cancelled due to lack of a quorum, and the April 2 meeting was canceled due to COVID-19. The Regional Medical Director attended the October 3 meeting, and the January 16 meeting.*

## **9. VDH Health District Collaboration**

*Open invitation for VDH health district directors and emergency planners to participate on the PEMS-TEMS MCI Workgroup. The regional VDH public information officer is a member of the EMS Medical Operations Committee and included in all committee correspondence. Included emergency planners in all meetings and communications of the Eastern Virginia Healthcare Coalition (hosted by TEMS). Discussing a collaborative effort for MMRS Strike Team staffing to support a vaccination clinic for the 2019 Virginia EMS Symposium. Decision was to cancel the vaccination clinic for 2019 and re-evaluate for 2020. The Office of EMS announced the 2020 EMS Symposium would be canceled due to COVID-19; therefore, vaccination clinic discussions will focus on the 2021 EMS Symposium. The Regional Directors Group was invited to attend the VDH Partner calls each Friday during the response to COVID-19 for situational awareness. TEMS works directly with the Eastern Virginia Healthcare Coalition and the Eastern Region VDH Emergency Planner to collaborate and coordinate EMS activities in response to COVID-19.*

## **B. Regional Medical Direction**

### **1. Regional Medical Director**

- a. Scope of Services
- b. Signed contract

*The FY20 RMD contract between TEMS and Stewart Martin, MD was approved by the TEMS Board of Directors on June 13 and submitted to OEMS with 1<sup>st</sup> quarter deliverables. TEMS established an Assistant RMD contract between TEMS and Joel Michael, MD and was approved by the TEMS Board of Directors on December 12.*

### **2. Regional Medical Protocols**

- a. Annual review, triennial revision or as necessary, of BLS and ALS medical protocols, post to website, proof of approval by Board.
- b. Titles of protocols based on current VPHIB data dictionary
- c. Electronic copy of protocol revisions to OEMS
- d. Proof of notification of protocol posting to regional stakeholders
- e. Proof of distribution of Protocols to stakeholders and OEMS

*Due 4<sup>th</sup> quarter. The 13th Edition of the TEMS Regional Protocols was completed in December of 2019. The protocol revision was reviewed and recommended by the Regional OMD Committee, Medical Operations Committee, and voted on and approved by the Board of Directors at the December 12 meeting. In response to the COVID-19 pandemic, TEMS created a COVID-19 protocol to aid regional agencies in responding to this event. The TEMS version of the protocol was supplied to all agencies; some agencies edited the protocol to better suit their respective agency and direction of their operational medical director. TEMS continues to work on a protocol app. Development has been impacted by COVID-19. The OMD Committee reviewed TEMS Regional Protocol Appendixes B, F, and G; the committee approved by vote without issue. Regional Medical Directors also agreed to support development of a regionally standardized tactical medicine drug box. This initiative will be headed by Dr. Lang.*

### **3. Regional EMS Supplies Restocking Program**

- a. Update and revise medication and supplies restocking plan.
- b. Provide OEMS with copy of program, and show approval by Board.

*Reapproved without change by the Operational Medical Directors Committee with acknowledgement of approval by the Board of Directors on June 11. The council policy is an addendum to regional medical protocols provided to OEMS with 4th quarter deliverables.*

**4. Regional Medication Kit Exchange Program**

- a. Review, revise and coordinate exchange program for hospitals and agencies.
- b. Provide OEMS with copy of plan, and show approval by Board.

*Reapproved without change by the Operational Medical Directors Committee with acknowledgement of approval by the Board of Directors on June 11. The council policy is an addendum to regional medical protocols provided to OEMS with 4th quarter deliverables.*

*Related drug and IV box support includes:*

<i>FY20 IV and Drug Box Activity</i>					
	<i>Drug/IV Box Incidents Reported</i>	<i>Red Drug Boxes Replaced</i>	<i>Orange IV Boxes Replaced</i>	<i>New Red Drug Boxes Issued</i>	<i>New Orange IV Boxes Issued</i>
<i>First Quarter</i>	<i>43</i>	<i>17</i>	<i>1</i>	<i>0</i>	<i>0</i>
<i>Second Quarter</i>	<i>46</i>	<i>16</i>	<i>4</i>	<i>0</i>	<i>0</i>
<i>Third Quarter</i>	<i>51</i>	<i>22</i>	<i>11</i>	<i>4</i>	<i>4</i>
<i>Fourth Quarter</i>	<i>54</i>	<i>12</i>	<i>2</i>	<i>0</i>	<i>0</i>
<i>Total FY20</i>	<i>194</i>	<i>67</i>	<i>18</i>	<i>4</i>	<i>4</i>

**C. Regional Planning**

**1. Regional EMS Plan**

- a. Review and revise the Regional Strategic EMS Plan.
  - 1. Review of council mandates (Code of Virginia)
  - 2. Review current version of State EMS plan
  - 3. SWOT Analysis
  - 4. Planning Committee work to vision for region.
  - 5. Mission Statement
  - 6. At least 4 core strategies with strategic initiatives
  - 7. If no changes, proof of review and approval of existing plan by Board.
- b. Provide OEMS with copy of plan
- c. Proof of notification of plan posting to web to regional stakeholders.
- d. Proof of distribution of plan to stakeholders and OEMS.

*During the 3rd quarter, the Governance committee discussed progress on the top three identified priorities from the Strategic Plan. 1.2 Identifying emerging trends and best practices in EMS patient care, and seek region-wide efficiencies, consistency, cost-sharing, and reduce duplication – Education & Training Committee, which led to the implementation of Handtevy in the Tidewater region; 3.1 Promote the concept of regionalized training opportunities, including simulation training and assessment of the need for a regional EMS training academy, leverage the efforts of TCC, other training centers, individual agencies, EVMS, and the council – the Governance committee discussed the value of the AEMT certification in the Tidewater region. There are currently three accredited programs within the TEMS region (not including Tidewater Community College); and 4.2 Utilize data and nationally-recommended evidence-based EMS treatment guidelines to update protocols and medications in a timely manner – Performance Improvement Committee, which led to a complete revision of the Tidewater EMS Regional Protocols – 13<sup>th</sup> Edition.*

**2. Stroke Triage Plan (STP)**

- a. The contractor will develop a Regional Stroke Triage Plan and a Stroke Triage Committee to review the plan annually and revised as needed.
  1. The regional stroke triage committee shall include participants from all aspects of the EMS response.
  2. The Regional Stroke Triage Plan shall follow the current version of the Commonwealth's Pre-hospital and Inter-hospital State Stroke Triage Plan and include field triage decision scheme (also included in protocols), consideration for medevac utilization and stroke center descriptions.
  3. The revised Regional Stroke Triage Plan shall be submitted to OEMS.
  4. Notify stakeholder that the stroke triage plan has been developed and post the stroke triage plan and any pertinent medical protocol(s) conspicuously on the regional council's web site. Make a copy of either revised document available upon request.

*TEMS performance improvement committee structure includes one main PI committee and 4 PI subcommittees; Stroke, Trauma, STEMI, and Patient/Provider Safety, that report to the main PI committee. The minutes with attendance rosters and agendas are submitted to OEMS each quarter. FY19 Stroke and STEMI subcommittee meetings are held on the second Thursday of every even month at 2:30 pm. Previous year plan reapproved by the Board of Directors on March 12 without change. Plan submitted to OEMS with 3rd quarter deliverables.*

### **3. Regional MCI/WMD/Infectious Disease Planning**

- a. Serve as a conduit of information for the planning and response related to a mass casualty, WMD, or emerging infectious disease event.
- b. Host/attend meetings, collect and share information
- c. Provide copies of agendas, attendance records, minutes and other documentation as proof of participation and accomplishments.
- d. Encourage and assist EMS agencies with development of MCI/WMD and/or emergency infectious disease plan. Include VDH health districts in development and planning.
- e. Encourage and assist EMS agencies with development of continuity of operations plans.
- f. Provide OEMS with plan(s)

*No meetings held during the first quarter. Also see Hampton Roads MMRS / MCI Preparedness report below.*

*2017 HRMCIRG reapproved by the Board of Directors on March 12 without change. Plan submitted to OEMS with 3rd quarter deliverables.*

- g. Provide evidence of facilitation of/assistance with an exercise every two years. Include an AAR/IP.

*TEMS remains prepared to assist agencies in planning for pandemic events in the region, as well as use the TEMS website and listserv to disseminate relevant information as it is received from OEMS and VDH, and the use of the council's web and telephone conferencing to facilitate creation or revision of protocols and plans when social distancing is required. TEMS continues to encourage and assist agencies in developing plans for continuation of services in the event of a pandemic emergency. The TEMS website includes extensive disaster preparedness and infectious diseases information (see left menu on home page) including EMS/healthcare worker as well as citizen preparedness.*

### **4. Hospital Diversion Planning**

- a. Review/revise triennially or as needed hospital diversion plan with stakeholder input.
- b. Provide OEMS with copy of plan, and show approval by Board.
- c. Notify stakeholders of plan posting to web.
- d. Proof of distribution of plan to stakeholders and OEMS.



*Reapproved without changes by the Operational Medical Directors Committee with acknowledgement of approval by the Board of Directors on June 11. The council policy is an addendum to regional medical protocols provided to OEMS with 4th quarter deliverables. The title of the TEMS document regarding hospital diversion is called “Hospital Closure Policy”.*

**D. Regional Coordination**

**1. Regional Information and Referral**

- a. Evidence of assistance regarding EMS issues to stakeholders.
- b. Maintaining website, posting of documents as required in the contract.
- c. Maintain and update social media presence, include OEMS/VDH links.
- d. Provide customer satisfaction survey link on all electronic communications

*The TEMS staff and experienced EMS leadership provide assistance to our EMS constituents when requested. Through phone, e-mail, fax, and office visits, staff responds to requests for assistance each month. Assistance was provided in the following areas (based on prior customer service statistics gathered by all staff members):*

*EMS Regulations-5/4*

*EMS Continuing Education-6/2*

*Availability, location, requests for EMS Courses*

*General questions about EMS-16/8*

*Out of State Reciprocity-1*

*Training Material Requests-2*

*Training Equipment Loans-5*

*Medication Shortage Issues-8/4*

*Drug/IV Box Issues/questions-16/22*

*MCI Planning, Exercises and Resources*

*Requests for MCI Guide-2*

*CISM Team Requests and Info-10/6*

*Requests for Protocols and Info-18/2*

*Awards info-6/20*

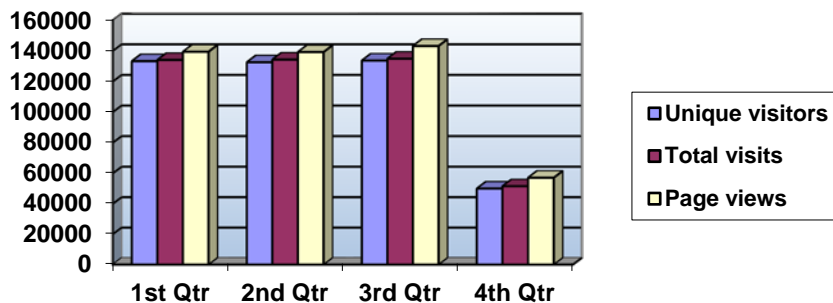
*Course and Test Registration-4*

*Grants Assistance-8/4*

*Job and volunteer info-4/2*

*We had 133,331, 132,609, 133,732, 50,067 “absolute unique visitors” to the TEMS website (www.tidewaterems.org) during the 1st quarter averaging 44,444, 44,203, 44,577, 1,689 unique visitors per month, 134,136, 134,374, 134,943, 51,583 total visits for the quarter and 139,2704, 139,261, 143,232, 57,168 page views for the quarter. [Google Analytics.] Staff members post new or updated information to the website on a nearly daily basis. As per the contract, all appropriate documents are posted to the website in a timely fashion.*

**tidewaterems.org website stats**



*We maintain a listserv (TEMSList) email system with 1198, 1196, 1186, 1186 EMS subscribers. We posted 17, 16, 48, 48 messages to the list during the 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup>, 4<sup>th</sup> quarter. (www.tidewaterems.org/listserv)*

*Published electronic Response newsletters twice, once monthly and distributed to the council's listserv. Social Media Accounts: Facebook Likes – 1,950, 1,994, 2,019, 2,119; Twitter Followers – 162, 169, 178, 183; Instagram Followers – 276, 29, 321, 354.*

*Conducted a meeting of the EMS Medical Operations Committee on August 14, October 9, December 11, and February 12, and June 10. The April 8 meeting was canceled due to COVID-19*

*Conducted a meeting of the EMS Education and Training Committee on July 17, August 21, and September 18, October 16, November 20, December 18, January 15, February 19, and March 18, May 20, and June 17. The April 15 meeting was canceled due to COVID-19.*

*Scheduled but cancelled a meeting of the Audit and Finance Committee, August 13.*

*Conducted a meeting of the Audit and Finance Committee November 12, and March 6. The May 12 meeting was cancelled due to COVID-19.*

*Conducted a meeting of the Operational Medical Directors Committee on September 10, December 10 (meeting held at TEMS Council office for the annual joint PEMS/TEMS OMD meeting), March 10, and June 9 (conducted virtually).*

*Cancelled a meeting of the Board of Directors on September 5 due to Hurricane Dorian. All action items were voted electronically. Conducted a meeting of the Board of Directors on December 12, March 12, and June 11 (conducted virtually).*

*Conducted numerous other standing committee meetings as required by contract and noted elsewhere in this report.*

## **2. Regional EMS PI and Trauma Triage Program**

a. Maintain and revise as needed to reflect current practice, a region wide EMS Performance Improvement Plan (PIP) for general EMS responses and Trauma related EMS responses. Review and approval of the plan by the contractor's Board of Directors. Include:

(1) A schedule and topics for three concurrent PI projects (general EMS patient care, an EMS system related item and a trauma patient care or trauma system related item).

(2) Process that is capable of monitoring/assessing adherence to patient care protocols, and triage plans; EMS system issues, and identification of the educational needs of EMS providers in the region.

(3) Maintain, and revise as needed, a PI template that an EMS agency can use to establish its own PI programs.

(4) Provide quarterly updates on PI projects that are conducted in the contract year.

(5) Identify the membership of the regional PI committee, objectives of the committee, and rules for participation in the meetings. The PIP shall allow for a representative of the OEMS to attend the PI meetings as desired by OEMS.

(a) Equal representation of Operational Medical Directors, hospitals from varied areas of the region, and EMS providers from each of the following, air medical agency, fire-based service, career, and volunteer services.

*Revised and submitted to OEMS with the 1st quarter deliverables. Approval by OMD Committee acknowledged by Board of Directors (electronic vote in lieu of 9/5/19 meeting).*

(6) Hold quarterly PI committee meetings to review the input received and/or significant events reported. Identify needs based on review of PI information received by the contractor, and plan a course of action (protocol change, educational opportunity, process improvement, etc.). The items/deficits and the process used to correct them shall be reflected in the minutes of the meeting, and shared with other regional stakeholders as

needed and appropriate. Submit agendas, rosters and minutes (no patient identifiers) quarterly.

*The EMS Performance Improvement (PI) Committee and Trauma Triage PI Subcommittee met July 11, and November 14; The September 12 meeting was cancelled due to a lack of data and discussion points for the meeting. Met 1/9/2020 and 3/12/2020, and 5/14/2020. The 2/12/2020 Trauma Triage PI meeting was canceled due to a lack of data to analyze and therefore an empty meeting agenda. The committee chair believed it would be best to cancel and prevent an unproductive meeting. CHKD is now recognized as a Level 1 Pediatric Trauma Center. The EMS PI Committee and the Patient & Provider PI Subcommittee continue to move forward with the implementation of the Handtevy system in the TEMS region. FY20 EMS PI Committee meetings and Trauma PI Subcommittee meetings are scheduled for the second Thursday of every odd month. Agendas, rosters and minutes submitted to OEMS each quarter. The regional Stroke PI and STEMI PI Committee meetings were held on 10/10/19 and 12/12/19, 2/13/ 2020, and 6/11/2020. The 4/9/2020 Stroke and STEMI PI meetings were canceled due to the COVID-19 pandemic.*

(7) TEMS Handtevy Implementation

*a) As of September 30, 2019 all TEMS protocols have been reformatted and revisions have been made to align with medication changes approved by the OMD Committee.*

*b) Portsmouth Fire, Rescue, and Emergency Services (the second of 10 jurisdictions) completed validating medications, concentrations, dosages, and volumes for their Handtevy system and Norfolk Fire Rescue (the third of 10 jurisdictions) have begun validating medications, concentrations, dosages, and volumes for their Handtevy system.. Suffolk Fire Rescue (the fourth of 10 jurisdictions) and Isle of Wight County (the fifth of 10 jurisdictions) have validated and begun training providers. Southampton County (the sixth of 10 jurisdictions) has established a training plan to be executed in the 3<sup>rd</sup> Quarter. Once completed, they will begin training personnel and a phased implementation. VBEMS has established a training program and is working through training their providers. Northampton and Accomack County are both in the process of setting up training schedules for their respective providers. Their training may be slower than others due to them having fewer Handtevy trainers in their region. Other agencies from TEMS, however, have volunteered their Handtevy trainers to assist Northampton and Accomack in the training process.*

*Regional Handtevy User Data as of FY20 Q3:*

- *TEMS Regional Account (this includes Northampton, Accomack, and Southampton): 125 activated users*
- *Chesapeake Fire: 183 activated users*
- *Virginia Beach: 7 Activated users (we have been having trouble getting this going/finalized here)*
- *Franklin Fire: 0 Activated Users (They are using TEMS account, but have the availability for their own for ESO integration...we (Handtevy) have tried)*
- *Isle of Wight: 45 Activated users*
- *Norfolk Fire: 184 activated users*
- *Oak Hall Fire: 4 activated users*
- *Portsmouth: 48 activated users*



- *Suffolk Fire: 59 Activated licenses*
- *Regional Total so far: 655*
- *Accomack County has put 61 providers through the didactic portion of the training; will begin practical portion (and training remaining providers) as pandemic begins to recede.*
- *Norfolk Fire-Rescue has completely trained all providers.*
- *VBEMS has started the training process for their providers as of June. They hope to have the training completed, or mostly completed, by the end of summer.*
- *Northampton County has 3 providers that have completed the didactic portion of training. They have purchased materials to train 38 paid providers. They will begin hands-on training in July/August time frame.*

*c) FY20-Q1 had a total call volume of 30,721 with 1,801 (6%) of those from pediatric patients (age 17 years and under). For FY20 Q2 there were a total of 28,825 calls in the TEMS region. Of those 1,448 were for pediatric (age 17 years and under), accounting for 5% of the total call volume. For FY20 Q3 there were a total of 31,854 in the TEMS region. Of those 1,468 were for pediatric (age 17 years and under), accounting for 5% of the total call volume. There was not a large sample size for the Fentanyl administration in Q3 which may skew data. However, these results are still consistent with previous quarters where agencies using Handtevy (CFD) presented reduced medication error rates.*

*1) Versed error rates:*

*i. Q1: Versed administered 28 times across region for pediatric patients. Versed administered 17 times across region for pediatric patients. Versed administered 19 times across region for pediatric patients. Versed was administered 16 times for pediatric patients across the TEMS region in Q4.*

*ii. CFD = 0%, 0%, 25%, 0%*

*iii. TEMS (without CFD) = 47%, 44%, 39%, 23%*

*2) Morphine error rates:*

*i. Q1: Morphine was administered 9 times across region for pediatric patients; Q2: Morphine was administered 3 times across region for pediatric patients. Morphine error rate: there were no cases of pediatric morphine administration for Q3. Morphine was administered 3 times for pediatric patients across the TEMS region in Q4.*

*ii. CFD Morphine = 0%, 0%, 0%*

*iii. TEMS (without CFD) Morphine = 50%, 0%, 50%*

*3) Fentanyl error rates:*

*i. Q1: Fentanyl was administered 20 times across region for pediatric patients, Q2: Fentanyl was administered 17 times across region for pediatric patients. Fentanyl was administered 5 times for pediatric patients across the TEMS region in Q3. Fentanyl was administered 8 times for pediatric patients across the TEMS region in Q4.*

*ii. CFD Fentanyl = 0%, 0%, 33%, 0%*

*iii. TEMS (without CFD) Fentanyl = 9%, 15%, 50%, 71%*

b. Provide technical assistance to EMS agencies to assist them in complying with State EMS Regulations related to quality management reporting (12 VAC 5-31-600). The names of agencies and the nature of assistance provided to those agencies shall be submitted quarterly.

*Regional Strategic EMS Plan, Board discussions, EMS Medical Operations Committee discussions and EMS/Trauma/Stroke/STEMI Performance Improvement committee and subcommittee discussions (reflected in minutes) all support technical assistance discussed and provided as requested and well as encouragement for agencies to submit quality data.*

c. Actively encourage, not enforce, all EMS agencies within their region to meet state requirements and submit pre-hospital patient care data as required by the Code of Virginia (§ 32.116.1) and EMS Regulations 12 VAC 5-31-560. Quarterly reports shall include language that describes how this contract item was achieved.

*See above. All EMS agencies invited to participate in the regional PI committee, subcommittee and initiatives.*

d. Distribute regional, jurisdictional, and agency level performance improvement reports developed and provided by the OEMS, Trauma System Oversight and Management Committee (TSO&MC), and or the Trauma Performance Improvement Committee.

### **3. Trauma Triage Plan**

a. Review annually and revise as needed and follow the current version of the Commonwealth's Pre-hospital and Inter-hospital State Trauma Triage Plan and include:

(1) A "field triage decision scheme".

(2) The field triage decision scheme shall be included within the trauma section of the Regional Medical Protocols

(3) A definition of a trauma patient

(4) Prehospital physiologic, anatomic, mechanism of injury, and special consideration criteria

(5) Medevac utilization for trauma

(6) Trauma center descriptions

(7) Description of each level of Virginia Trauma Center Designation

b. Post revised plan on website. Notify stakeholders that the plan has been revised and posted the Make a copy of either revised document available upon request.

*Due 3<sup>rd</sup> quarter.*

### **4. RSAF Program**

a. Promote grant writing and review assistance services to agencies one month prior to submission deadline with electronic/hard copy notifications. Assist agencies to review and write RSAF grant applications upon request, and request assistance from grants administrator when appropriate.

*TEMS promotes grant writing and review assistance services to any requesting EMS agency, and provides notifications to regional stakeholders via e-mail distribution lists and the TEMS website. TEMS provides any needed assistance, and solicits assistance from appropriate OEMS staff when appropriate. An electronic notice to TEMSList subscribers and EMS leadership, a Response newsletter article and website site information promoted the RSAF availability, the application deadline, encouraged electronic application and offered technical assistance. Queried EMS agency leadership of need for a grant workshop during the 1<sup>st</sup> quarter but did not receive any requests for conducting a workshop.*

b. Conduct regional reviews and grading of grants as per regulations and policies governing the RSAF program.

1. Conduct two review and grading sessions during the contract period, and submit grades

2. Ensure that each application is reviewed consistently by grant review committee and assigned grade, using OEMS criteria.
3. Use the OEMS provided Grant Reviewer Guide.
4. Shall not notify agencies of the FARC recommendations prior to award date.

*Conducted grant review and grading sessions on the Eastern Shore and the Southside during October and submitted grades and comments to OEMS. Conducted grant review and grading sessions on the Eastern Shore and the Southside during April 2020 and submitted grades and comments to OEMS.*

## **5. CISM Program**

a. Ensure all first responders in their region have knowledge of mental health services. Option selected to maintain a CISM team.

(1) Maintenance of a regional CISM team.

(a) Up-to-date policies

*TEMS maintains a multidisciplinary CISM Team which remains compliant with all OEMS policies and procedures regarding CISM. Team services are available 24/7 and the team can be reached via a published emergency number of 757 414-CISM (2476) which is answered by a Medical Transport dispatcher who relays a request for team services to an on-call team member. CISM Team operating policy reapproved without change by the Board of Directors and submitted to OEMS with 1st quarter deliverables.*

(b) Provide quarterly statistical reports.

*Submitted to OEMS quarterly. During the 1<sup>st</sup> quarter the team assisted 95 individuals during 12 interventions. The team had 45 volunteer members.*

*During the 2<sup>nd</sup> quarter the team assisted 54 individuals during 4 interventions. The team had 43 volunteer members. During the 3<sup>rd</sup> quarter the team assisted 160 individuals during 13 interventions. The team had 43 volunteer members. During the 4<sup>th</sup> quarter the team assisted 26 individuals during 5 interventions. The team had 45 volunteer members.*

(c) Meet at least semi-annually. Submit minutes.

*The team met August 5 and November 4. Agendas and minutes submitted to OEMS quarterly.*

## **6. Regional EMS Awards Program**

a. Conduct Regional EMS Awards Program

1. Title is (RC name) EMS Awards Program.
2. Regional Awards Program has same 11 categories and criteria as Governor's Awards, including scholarship.
3. Use of OEMS nomination form.
4. Schedule and publicize the awards program.
5. Award to each first place winner.

*No activity during the 1<sup>st</sup> quarter. During the 2<sup>nd</sup> quarter reviewed the council's awards and nomination process, set the nomination deadline (April 15) and selected the awards venue and date (Tidewater Healthcare Education Expo May 2, 2020). During the 3<sup>rd</sup> quarter opened and widely advertised the nomination process for regional awards. The Tidewater Healthcare Education Expo had to be canceled due to COVID-19 pandemic. The nomination deadline was also extended. The nomination deadline extended into July of FY21. Discussions regarding award presentations in the COVID-19 environment continue. The Regional Directors Group have shared numerous innovative and creative ideas to issue awards safely.*

b. Assure that regional nominations are judged and forward first place winner's information to OEMS.

1. Appoint a committee to select regional winners.
2. Provide nominee information to Advisory Board Selection Committee.
3. Submit news release to local media and OEMS within one week of ceremony, using format provided by OEMS.
4. Follow state guidelines.

*2020 Awards Program: The names and biographic information of 2020 regional award recipients were submitted to OEMS in the 1<sup>st</sup> quarter. OEMS prepared and distributed a news release to local media. The council also distributed the release electronically to local newspapers. Regional winner information and press release was also posted to the council's website. A committee to select regional winners was appointed by the TEMS Board of Directors at the December 12 meeting. Committee members were contacted regarding timelines for submission, method of review, and how to present awards safely in the COVID-19 environment.*

## **7. Regional EMS Instructor Network**

- a. Conduct a minimum of one meeting to discuss educational performance improvement, issues surrounding EMS training, clinical requirements, field experience, administrative requirements, and CTS concerns.
- b. Notify all accredited EMS programs, EMS educators, OEMS DED Staff, OEMS Program Reps, and Emergency Operations Instructors of the meetings. Meeting notice distribution 30 days prior with agenda.
- c. Meeting should be set up for face to face networking, but may be conducted in a format allowing for feedback such as teleconference.
- d. Agenda, roster and minutes to OEMS

NOTE: The Regional EMS Instructor Network meetings were combined with the TEMS Education and Training Committee meetings due to the overlapping nature of their work. This also allows for regional collaboration between agency training staff and regional educators.

*The TEMS Education and Training Committee meetings serve as the Regional Instructor Update; instructors are included in the emails, instructor issues/topics are covered in these meetings, and instructors are given the opportunity to network with one another. Instructors discuss regional training opportunities that will be available throughout the region (e.g. upcoming EMT/AEMT courses, unique training courses, etc.). Meeting notice, agenda and minutes submitted to OEMS with 4th quarter deliverables. Meetings held on 1/15/2020, 2/19/2020, 3/18/2020, 5/20/2020, and 6/17/2020. The April (4/15/2020) meeting was canceled due to a lack of items on the agenda and agencies dealing with the COVID-19 pandemic.*

## **E. BLS-CTS Administration**

1. Establish at least one OEMS approved CTS facility within its service delivery area.
2. July 1 – June 30 CTS schedule to OEMS Certification Testing Supervisor by Feb 1.
3. Publish CTS schedule on web site and CTS registration page by March 1.
4. Submit additions/cancellations to CTS schedule to OEMS Certification Testing Supervisor in advance.
5. Provide CTS schedule to Education Coordinators by March 15.
6. Register testing candidates.
7. Ensure CTS Evaluator compliance with PEG Manual.
8. Maintain list of current approved CTS Evaluators, and submit to OEMS quarterly.
9. Fee for initial testing.
10. Fee for retest.
11. No fees for written examination
12. Reporting of CTS expenses.

12. Adherence to guidelines of CTS P&P Manual

*TEMS is compliant with all contractual obligations related to CTS. TEMS-area test sites are held at a single physical location located at Norfolk Fire Rescue Training Center in order to standardize and centralize site logistics. The CTS schedule for this year was posted and distributed as specified. Compliance with the CTS P&P manual is enforced during each site by on-site OEMS examiners. Test registration is conducted through a web-based application. TEMS charges fees to candidates as specified, and adheres to all guidelines specified in the CTS Manual. During the 1st quarter the council registered 13 test candidates and coordinated 2 test sites on 7/24 and 9/25. During the 2nd quarter the council registered 39 test candidates and coordinated 2 test sites. During the 3rd quarter the council registered 64 test candidates and coordinated 2 test sites on 1/11/2020 and 1/22/2020. The 1/11/2020 test site was an AEMT test site established at the request of HRREMSA and hosted 32 AEMT candidates. The 3/18/2020 and 5/20/2020 test sites were canceled due to orders from the state regarding the COVID-19 pandemic.*

**F. Regional Category One CE Program**

1. Promote ALS and BLS CE that satisfies Category 1 requirements in each planning district.

*The main council website, listserv and the Eastern Shore EMS website and listservs continue to list and promote available continuing education programs and are regularly updated.*

2. Submit the website address of the CE program schedule within region.

*[www.tidewaterems.org](http://www.tidewaterems.org) (see upcoming training items on the right side, or click “Training Calendar” from left menu) and [www.eastern-shore-ems.com](http://www.eastern-shore-ems.com) (click Education/Training on left menu).*

**G. Contract Modification No. 2 (Contract # 517-18-M045)**

1. Total Modification Amount: \$34,231.00

a) Handtevy System - \$20,500.00

b) OSHA Classes - \$5,947.50

c) Vehicle purchase - \$7,783.50

2. *Handtevy System – a quote was obtained for “Year 2” subscription service for the Tidewater region. The total users have increased to 655 users and the number of users is projected to significantly increase during the 4<sup>th</sup> quarter.*
3. *OSHA Classes – a contract was signed for the delivery of Designated Infection Control Officer (DICO) courses, Basic, Advanced, Train-the-Trainer, and an OSHA Update.*
4. *Vehicle purchase – The TEMS staffing is currently 10 with two additional staff to be added by the end of the 4<sup>th</sup> quarter. Mileage reimbursement costs are climbing and a second fleet vehicle is needed to better support staff and manage costs. A purchase order was issued to Banister Nissan in Chesapeake, Virginia, which holds a state contract.*

**OTHER:**

**Other EMS Education Activities**

- *Conducted oral interviews for 19 ALS students on 7/9, 7/25, 7/29, 9/9, and 9/18.*
- *Conducted written exams for 6 ALS providers entering the region or for retest purposes.*
- *Conducted oral interviews for 15 ALS students on 10/28, 10/30, 11/5, 11/7, 11/15, 11/20, 11/21, and 12/4.*
- *Conducted written exams for 6 ALS providers entering the region or for retest purposes*
- *Conducted oral interviews for 25 ALS students on 1/23, 1/24, 1/27, 2/4, 2/7, 2/13, 2/14, 2/24, 2/26, 3/4, 3/10, and 3/25.*
- *Conducted written exams for 10 ALS providers entering the region or for retest purposes*



- *Conducted oral interviews for 10 ALS students on 4/7, 5/19, 5/21, 5/26, 5/20. All boards exams were conducted either virtually or in person while adhering to social distancing and face mask guidelines.*
- *Conducted written exams for 6 ALS providers entering the region or for retest purposes.*

### **Eastern Shore EMS Council**

- *Monthly ALS/BLS Continuing Education Classes throughout the Shore.*
- *August 20, 2019 – Eastern Shore EMS Council Meeting*
- *RSAF Grants received by both Counties to replace 3G modems in LifePak's*
- *Monthly ALS/BLS Continuing Education Classes throughout the Shore*
- *October 15, 2019 – Eastern Shore EMS Council Meeting*
- *Northampton EMT Class started in September with 15 students, currently holding @ 11*
- *In process of replacing LifePak 3G modems with 4G devices Shore-wide*
- *Many Eastern Shore providers attended the Virginia EMS Symposium in November*
- *Monthly ALS/BLS Continuing Education Classes throughout the Shore in January & February*
- *February 18, 2020 – Eastern Shore EMS Council Meeting*
- *Northampton EMT Class finished in January with 6 students eligible to test, three of which are certified.*
- *LifePak 3G modems replaced shore-wide with 4G devices*
- *ACLS recertification & ACLS EP held with a total of 19 students*
- *Accomack DPS finished first Advanced Course with 16 students eligible to test*
- *Nothing significant to report due to COVID -19 pandemic*

### **Western Tidewater – Southampton Fire-Rescue Association**

- *EMT class continuing, expected to be completed by February*
- *PALS and ACLS classes were held in December 2019*
- *Image Trend issues continue to be addressed and handled case by case and individuals entered as needed. County working on billing company and electronic reporting software. Implementation of new EOS software will be in January 2020. Training for administrators coming soon.*
- *City of Franklin is to provide staffing for the Southampton County stations beginning in January, the City of Franklin has been taking applications and hiring individuals. As the process moves forward, some initial training is being completed and station tours are being conducted in anticipation of the January, 2020 start date.*
- *Gerald Griffith was named as the Assistant Chief for Franklin Fire and Rescue.*
- *Southampton County EMT class was completed and CDSR was completed for the Virginia Office of EMS with 6 students successfully completing the course*
- *The Hospital and EMS group meeting that was scheduled for November was held at Southampton Memorial Hospital on February 26, 2020 at the hospital with a fairly good attendance and refocus on the meeting purpose, set up the rest of 2020 schedule with the next meeting scheduled for March 25, 2020 at 1830 to be held at the hospital again, continue to reach out and extend invitations to key individuals.*
- *ESO EMR system was extended and now includes the City of Franklin and Southampton County, with the addition of ESO patient tracker available to the hospital, which was added to Southampton Memorial Hospital and will be extended to other Hospitals to which regular transports are made (Sentara Obici, SVRMS, and Southside Regional).*
- *Working on the addition of ACLS and PALS classes to the Hospital and Agencies in the Region*
- *Worked with Southampton Fire and Rescue Association Training Officer to schedule needed Handtevy classes for the rest of the County*
- *Continue to work with the various agencies to provide needed assistance with issues, questions or concerns that the agencies may encounter (RSAF applications, CE and Auxiliary courses, and Performance Improvement)*
- *The Covid-19 pandemic required many changes in Hospital and EMS response and treatment began, along with the cancelation, rescheduling etc. of many meetings, events etc.*
- *Along with the hospital, began to equip the ambulances with certain recommended supplies/devices for possible COVID-19 patients.*
- *Continue to work with association Training Officer to finalize CE program, many contacts have been made and continue to be made in an effort to improve quality and availability of classes in the region*

- *Nothing significant to report due to COVID -19 pandemic*

## **Hampton Roads MMRS (Metropolitan Medical Response System)**

### **MMRS Mass Casualty Incident Response Preparedness / Exercises and Training**

- *Norfolk International Airport Full Scale Mass Casualty Exercise. On September 28, 2019 the Regional Coordinator and Vulnerable Populations Coordinator participated in the Norfolk International Airport Full Scale Mass Casualty Exercise at the airport's fire training center. The Coalition coordinated volunteer registration, moulage services and assisted in evaluating the exercise.*
- *28-29 August 2019: ICS-400 course conducted at TEMS (19 students completed the course)*
- *30-31 October 2019: ICS-300 course conducted at TEMS (28 students completed the course)*
- *4-5 December 2019: ICS-400 course conducted at TEMS (15 students completed the course)*
- *25-27 February 2020: ICS-300 course conducted at TEMS (28 students completed the course)*
- *All ICS training was cancelled during this quarter due to COVID-19*

### **MMRS Medical Strike Team - HRMMST**

- *There was one response this quarter. The HRMMST was requested to assist Chesapeake Fire Department with the Sweet Pea Whitaker Funeral. The HRMMST provided rehabilitation services on July 20, 2019. There were no responses in this quarter. There were no MMST deployments in this quarter. There were no regional responses during the quarter.*
- *HRMMST Quarterly training, August 22: Hands on skills training was completed within four different medical rotations. (57 members attended)*
- *Participated in numerous Conference calls related to Hurricane Dorian; September 2-5, 2019.*
- *Conducted Quarterly Strike Team Orientation Course; November 5, 2019. (3 participated)*
- *HRMMST provided medical coverage for Virginia Task Force 2 – Structural Collapse Technician School October 20-26. Treated 5 students for illnesses and injuries (35 members participated)*
- *Participated in numerous Conference calls related to COVID-19; March 2020*
- *Conducted Quarterly Strike Team Orientation Course; February 4, 2020. (4 participated)*
- *HRMMST Annual Maintenance - Members brought issued gear in for yearly inspection and maintenance, were fit tested, and completed an annual inspection of their hazmat suits. (116 members attended)*
- *Purchased 25 CBRNE suits for team members.*
- *Equipment from the Strike Team cache was deployed to jurisdictions to help support the shortage in PPE needs.*
- *Participated in numerous conference calls related to COVID-19; April – June 2020.*
- *Reimbursed HRMMST member sponsors for authorized personnel expenses including overtime & backfill as funds are available*
- *Maintained, repaired & replaced expired/worn equipment & supplies in HRMMST equipment cache and vehicles. Includes maintenance, repairs, fuel & insurance for HRMMST vehicles & scheduled vehicle & equipment cache checks, BGAN/air card subscriptions.*
- *Renewal of subscription and paid usage fees for MIR3; HRMMST notification system.*

### **MMRS Mass Casualty Incident & Disaster Response Equipment & Supplies**

- *Prepared the consumable medical supplies (CMS) list to replace expiring supplies in the Strike Team Cache.*
- *Ordered and received the CMS to replace expiring supplies in the Shelter Support Units and the Disaster Medical Support Units.*
- *Completed Shelter Support Units resupply of CMS on July 3.*
- *Completed Disaster Medical Support Units resupply of CMS on July 12.*
- *Configured Bariatric Support Unit equipment for PEMS and TEMS bariatric trailers. Delivered to PEMS and TEMS*
- *Replaced consumable medical supplies in the Norfolk Strike Team cache September 30 – October 4, 2019.*
- *Replaced consumable medical supplies in the York County Strike Team cache November 18-22, 2019.*

- *Updated all HRMMST computers with Windows updates, and installed the same software for all devices to be identical.*
- *Prepared the consumable medical supplies replacement order on the Shelter Support Unit for procurement.*
- *Purchased second Medical Rapid Access Transport Unit for Hampton.*
- *Purchased the next four MCI Transport Units for Virginia Beach, Suffolk, York County, and Isle of Wight.*
- *Received MCI Transport Unit for Chesapeake and Hampton. Installed conversion kits and delivered to jurisdictions.*
- *Worked with jurisdictions to deploy all PPE related supplies during COVID-19.*
- *Ordered the CMS to replace expiring supplies in the Shelter Support Units and the Disaster Medical Support Units.*
- *Received the Medical Rapid Access Transport Unit for Hampton; June 4, 2020. Graphics are being installed.*

### **MMRS Pharmaceutical Caches**

- *Resupplied the Hazmat Drug Boxes (expiring medications); September 30, 2019*
- *Replaced expiring pharmaceuticals in the Regional Hazmat Support Boxes September 30, 2019.*
- *Resupplied the Hazmat Drug Boxes (expiring medications); January 31, 2020*
- *Purchased Nerve Agent Antidote and distributed throughout the region. March 2020.*
- *Purchased Doxycycline from VDH for Regional Antibiotic cache; Distributed March 30, 2020.*
- *Purchased Nerve Agent Antidote and distributed throughout the region.*
- *Completed Doxycycline distribution and invoiced by VDH to close out grant project.*
- *Resupplied the Hazmat Drug Boxes (expiring medications); June 5, 2020*
- *Replaced expiring pharmaceuticals in the Regional Hazmat Support Boxes June 5, 2020.*
- *Requested quotes to replace cyanokits*

### **MMRS Planning & Program Management**

- *Continued TEMS consultant contract for Program Coordinator and part-time Program Specialist.*
- *Supported Hampton Roads Planning District Commission administrative/financial services & regional coordination.*
- *Sponsored one HRMMRS member's attendance at EMI to complete the Emergency Management's Advanced Academy; August 12-16, 2019.*
- *Sponsored one HRMMRS staff member's attendance to the Women in Public Service Conference in Hampton; September 19-20, 2019.*
- *Received the Governor's Award for Outstanding Contribution to EMS Emergency Preparedness and Response during the Virginia EMS Symposium; November 9, 2019.*
- *Sponsored one HRMMRS staff member's attendance at the International Association of Emergency Managers Conference November 15-21, 2019.*
- *Sponsored one HRMMRS staff member to attend the Hampton Roads Women's Leadership Luncheon January 20, 2020.*
- *Prepared and submitted grant proposals for the State Homeland Security Grant Program and the Urban Areas Security Initiative Grant.*
- *Participated as SHSP Grant Peer Reviewer.*
- *Supported HRMMRS Strike Team Committee meetings.*
- *Participated in various meetings:*
  - *Monthly Eastern Virginia Healthcare Coalition (EVHC) and full coalition monthly meetings.*
  - *VDEM Region 5 SHSP SME review; July 2, 2019*
  - *All Hazards Advisory Committee (AHAC); July 23, 2019, August 27, 2019*
  - *Various Conference calls related to Hurricane Dorian; August 30 - Sept 6, 2019*
  - *AHAC THIRA workshop session 1; September 24, 2019*
  - *Hampton Roads THIRA Workshop 9/24; 11/7*
  - *All Inclusive Planning Meeting; 10/2; 12/9, 1/8*
  - *Hampton Roads Emergency Managers Committee – 10/8; 12/10, 1/11*

- *All Hazards Advisory Committee - 11/27; 12/3, 1/29*
- *Christopher Newport News FSE planning meeting – 12/5, 1/9*
- *Urban Areas Working Group – 01/7/2020; 2/6; 3/5*
- *SHGP Stakeholder’s meeting – 2/20*
- *Hampton Roads Fire Chief’s Association – 3/4*
- *Region 5 Grants Workshop – 3/9*
- *Various Conference calls related to COVID-19; March - -June 2020*
- *Public Assistance Grant Program for non-profits; 4/15*
- *Hampton Roads All Hazards Advisory Committee – 4/30, 5/26, 6/23*
- *All Inclusive Planning Meeting; 5/6*
- *VDEM Region 5 SHSP SME review; 6/10*
- *Urban Areas Working Group; 6/11*

## **Hospital Preparedness Program/Eastern Virginia Healthcare Coalition (EVHC)**

### **EVHC Planning and Coordination**

- **LTC Site Visit** – July 9, the MVP visited Bayside of Poquoson located in Poquoson, Va. to discuss emergency preparedness and HVA with new staff. MVP also stopped by The Chesapeake located in Newport News, VA to meet both the Executive Director and Administrator.
- **ACH Site Visit** – July 10, Coordinator was invited to visit with the Director of Security and Emergency Management from Children’s Hospital of the King’s Daughters located in Norfolk, Va.
- **City of Norfolk Emergency Operations Center Hurricane Preparedness Meeting** – July 11, Coordinator attended this ESF6 /Training discussion held at the City of Norfolk, Norfolk Police Third Patrol Division. Demonstration of Homeland Security Information Network (HSIN) a real-time situational awareness tool which will be used to share information, update and document events by the Unified Command in the EOC.
- **Tidewater Emergency Medical Services (TEMS) Council Education Committee**. On July 17, Eastern Virginia Healthcare Coalition staff attended the Tidewater Emergency Medical Services (TEMS) Council Education Committee meeting held in Chesapeake, VA to discuss incorporating medically vulnerable populations’ related classes into the Education Expo scheduled for April 29 – May 3, 2020.
- **Norfolk Local Emergency Planning Committee**. On July 17, Eastern Virginia Healthcare Coalition staff attended the City of Norfolk’s Local Emergency Planning Committee (LEPC) meeting. The meeting was a tabletop exercise on “Active Threat in the Workplace” held at The Kroc Center located in Norfolk, VA.
- **FNI Healthcare Site Visit**. On July 23, the Medically Vulnerable Populations Coordinator met with representatives of FNI Healthcare, a home healthcare agency, regarding their emergency preparedness plans. Discussion regarding what was required for their plan, how to assist their clients, as well as communications with area emergency managers and Emergency planners. We discussed their responsibilities in reaching out to these partners within each jurisdiction they operate.
- **Virginia Healthcare Emergency Management Program Education Work Group Meeting**. On July 25, Staff participated in the monthly education work group meeting.
- **Joint Influenza Immunization Availability Messaging Meeting**. On August 2, 2019 EVHC staff attended a meeting hosted by Naval Medical Center Portsmouth to discuss creating joint information messaging regarding the upcoming free influenza immunization walk-in and drive-thru clinics being hosted by our local health districts, civilian healthcare systems and the military treatment facilities. The purpose is to practice delivering joint healthcare messages that may be required during a pandemic when point-of-dispensing sites are in operation.
- **Executive Council Meeting** - On August 9, a meeting/work session of the Executive Council at the Tidewater EMS Council located in Chesapeake. Topics of discussion and work included hiring process for the Regional Healthcare Coordinator and other open positions. Discussion also included the near term RHCC staffing and response strategy for the RHCC as we move into the peak of hurricane season.
- **Eastern Virginia Healthcare Coalition Provide Training**. On August 13, Coalition staff supported the delivery of the Healthcare facility Spokesperson Training Course by Mr. Larry Hill, VDH Eastern Region Public



Information Officer at the Tidewater Emergency Medical Services Council, Chesapeake. Ten students completed the course.

- **Hampton Roads Emergency Management Committee.** On August 13, the Medically Vulnerable Populations Coordinator participated in the Hampton Roads Emergency Management Committee (HREMC) meeting in Newport News. Agenda topics included a presentation from Dominion Power regarding how they determine priority restoration during power outages. They also discussed how the company prepares in the event of a predicted event. Jeff Orrock, from the National Weather Service, Wakefield office discussed the high possibility of a busy hurricane season during the September/October period.
- **Tidewater EMS Council Medical Operations Committee.** On August 14, the Exercise and Training Coordinator participated in the Medical Operations Committee meeting and presented upcoming schedule of training, regional exercise, mass gathering events, associated STiP deployments and VHASS account updates.
- **Medi Home Health and Hospice - Chesapeake Site Visit.** On August 15, the Medically Vulnerable Populations Coordinator conducted a site visit with Medi Home Health and Hospice accompanied by the Chesapeake Public Health District Emergency Planner.
- **Norfolk International Airport Committee for Emergency Preparedness.** On August 16, the Exercise and Training Coordinator participated in the Norfolk International Airport Committee for Emergency Preparedness meeting. The primary purpose of this meeting was to complete preparations for the upcoming mass casualty full-scale exercise schedule for Saturday, September 28.
- **Sentara Lifecare – Chesapeake Site visit.** On August 16, the Medically Vulnerable Populations Coordinator conducted a site visit with Sentara Lifecare in Chesapeake accompanied by the Chesapeake Public Health Emergency Planner.
- **VHASS Diversion Training for Naval Medical Center Portsmouth.** On August 22, the Coordinator provided virtual training to Naval Medical Center Portsmouth on the regional hospital closure protocol and diversion feature of VHASS to Hospital Command Center and Emergency Department staff.
- **Naval Air Station Oceana Pre-Air Show Mass Casualty Full Scale Exercise.** On August 23, the interim Coordinator supported the Naval Air Station Oceana Pre-Air Show Mass Casualty Full Scale Exercise by providing patient/victim cards and VHASS support. The exercise was conducted jointly with the City of Virginia Beach, Sentara Princess Anne Hospital, Sentara Independence and Sentara Virginia Beach General Hospital.
- **All-Hazards Advisory Committee (AHAC) Meeting.** On August 27, the Coordinator attended the Hampton Roads All-Hazards Advisory Committee (AHAC) meeting in Chesapeake.
- **FEMA ESF#14 Business & Infrastructure Cross Sector Conference Call.** From August 27 thru August 30<sup>th</sup>, the Regional Coordinator dialed into the daily FEMA ESF-14 FEMA Business & Infrastructure Cross Sector conference call for Tropical Storm Dorian.
- **Exercise and Training Work Group Meeting.** On August 28, the Coordinator facilitated the Exercise and Training Work Group meeting in Chesapeake.
- **Statewide Healthcare Coalition Education Work Group Meeting.** On August 29, the Coordinator participated in the Statewide Healthcare Coalition Education Work Group meeting.
- **Eastern Virginia Healthcare Coalition’s Executive Council Meeting.** On August 30, a meeting of the Eastern Virginia Healthcare Coalition’s Executive Council was held in Chesapeake.
- **Sentara Virginia Beach General Hospital (SVBGH) Stabilization Treatment in Place (STIP) System Deployment.** On August 30 – September 1, SVBGH deployed the STIP in support of the Rock n Roll Marathon & American Music Festival in Virginia Beach. SVBGH provided the clinical and ancillary staff needed to support the STIP deployment. SVBGH and Virginia Beach Emergency Medical Services integrated their operations to provide emergency medical treatment for the injured or ill runners and other on the Virginia Beach oceanfront during and after the races.
- **Hurricane Dorian.** Beginning September 3, The EVHC staff has conducted a variety of communications tests and has been working with healthcare organizations to prepare for the arrival of Hurricane Dorian impacts. Coalition staff has also been participating in the daily VDEM, FEMA ESF #14, VDH and other hurricane related conference calls. The Coalition activated and staffed the Regional Healthcare Coordination Center (RHCC) at Riverside Regional Medical Center, Newport News from Friday, September 6 at 1930 – thru Saturday, September 7 at approximately 1330. Virtual RHCC operations then continued from that time thru Sunday, September 8 at 1200. Staff monitored the Virginia Healthcare Alerting and Status System



(VHASS) provided assistance to healthcare organizations when requested and submitted situation reports as required

- **Operation TRICORN 2019.** On September 11, a Coalition representative attended the final planning conference for the Virginia Department of Emergency Management Region 5 tabletop exercise, Operation TRICORN 2019 at the College of William & Mary, Williamsburg.
- **Meeting with James City County Emergency Manager.** On September 13, the Medically Vulnerable Populations Coordinator met with Ms. Sara Ruch, James City County Emergency Manager to introduce herself and discuss mutual expectations.
- **Windsormeade Site Visit.** On September 13, the Medically Vulnerable Populations Coordinator met with the Administrator of Windsormeade, 3900 Windsor Hall Dr, Williamsburg, VA for introduction and tour of their facility.
- **Consulate Healthcare of Williamsburg Site Visit.** On September 13, the Medically Vulnerable Populations Coordinator met with the Administrator of Consulate Healthcare of Williamsburg, 1811 Jamestown Road, Williamsburg, VA for introductions and tour of their facility.
- **Job Postings.** On September 17, the Regional Healthcare Coordinating Center Manager and the Vulnerable Populations Coordinator – Peninsulas positions were opened for applications. The application period closes October 15, 2019.
- **2019 Southeastern ShakeOut (Earthquake) Exercise.** On September 18, final planning was completed for the upcoming Southeastern ShakeOut. The ShakeOut exercise will take place on October 17, 2019 at 10:17 AM.
- **2019 Naval Air Station Oceana Air Show STIP Deployment.** From September 20-22, Sentara Virginia Beach General Hospital (SVBGH) will have the Stabilization Treatment In Place (STIP) deployed to the Naval Air Station Oceana Air Show in Virginia Beach. (The STIP is a rapidly deployable, mobile medical facility which can be utilized as a stand-alone unit or used as an addition to an existing healthcare facility. The STIP has the essential equipment necessary to provide lifesaving and stabilization treatment in an austere medical environment.) SVBGH is working in collaboration with Navy Region Mid-Atlantic Fire & Emergency Service and Virginia Beach Emergency Medical Services. This event can draw as many as 100,000 people per day.
- **Hampton Roads All Hazards Advisory Academy (AHAC) THIRA Workshop.** On September 24, the Vulnerable Populations Coordinator attended the AHAC THIRA Workshop at the Virginia Modeling and Simulation Center in Suffolk.
- **HPP-PHEP Regional Coordinators Meeting.** On September 24, the Regional Coordinator participated in the HPP-PHEP Coordinators conference call.
- **Eastern Virginia Long Term Care Focus Group Meeting.** On September 25, the Vulnerable Populations Coordinator conducted the long term care focus group meeting at the Tidewater EMS Council in Chesapeake.
- **St. Mary's Home Site Visit.** On September 26, the Vulnerable Populations Coordinator conducted a site visit at St. Mary's Home in Norfolk. The Vulnerable Populations Coordinator was accompanied by the Norfolk Health District Emergency Coordinator.
- **Bon Secours St. Francis Nursing Center.** On September 26, the Vulnerable Populations Coordinator conducted a site visit at St. Frances Nursing Center in Newport News.
- **Executive Council Meeting.** On September 27, a meeting of the Eastern Virginia Healthcare Coalition Executive Council was conducted at the Tidewater EMS Council in Chesapeake.
- **Norfolk International Airport Full Scale Mass Casualty Exercise.** On September 28, 2019 the Regional Coordinator and Vulnerable Populations Coordinator participated in the Norfolk International Airport Full Scale Mass Casualty Exercise at the airport's fire training center. The Coalition coordinated volunteer registration, moulage services and assisted in evaluating the exercise.
- **Virtual Insights Workshop.** On September 30, 2019, the Vulnerable Populations Coordinator participated in the Virtual Insights Workshop conference call.
- **The Gardens of Virginia Beach Site Visit.** On October 1, 2019, the Vulnerable Populations Coordinator, accompanied by Bob Engle, Virginia Beach Health District conducted a site visit with The Gardens staff to discuss how the Coalition can assist them.
- **Autumn Care Chesapeake Site Visit.** On October 1, 2019 the Vulnerable Populations Coordinator, accompanied by Robb Braidwood, Chesapeake Office of Emergency Management met with the administrator to discuss their emergency preparedness plan.

- **Statewide HPP Staff Meeting.** On October 2nd and 3rd, 2019 the Coalition staff members participated in statewide HPP staff meetings at the Virginia Hospital and Healthcare Association in Glenn Allen.
- **Coalition Business Meeting.** On October 3, 2019, the Coalition quarterly meeting was held at the Riverside Health System Complex in Newport News.
- **Veterans Affairs Medical Center Site Visit.** The Regional Coordinator and John Cooke, Eastern Regional Health Emergency Coordinator met with the hospital's new Emergency Manager.
- **Site Visit** - Waterside Health and Rehab, Norfolk. On October 4, 2019, the Vulnerable Populations Coordinator, met with administrator to review their emergency operations plan.
- **Site Visit** - Lancashire Convalescent and Rehabilitation Center. On October 8, the Vulnerable Populations Coordinator conducted a site visit at the Lancashire Convalescent and Rehabilitation Center in Kilmarnock.
- **Site Visit** - Carrington Place of Tappahannock. On October 8, the Vulnerable Populations Coordinator conducted a site visit at Carrington Place of Tappahannock.
- **Tidewater Emergency Department Nurse Managers Meeting.** On October 9, the Regional Coordinator attended the Tidewater Emergency Department Nurse Managers meeting in Chesapeake.
- **Tidewater Medical Operations Meeting.** On October 9, the Regional Coordinator attended the Tidewater Medical Operations Committee meeting in Chesapeake.
- **Operation TRICORN Tabletop Exercise.** On October 15, The Regional Coordinator participated in the Operation TRICORN, VDEM Region 5, Mass Casualty Incident Tabletop Exercise at the College of William & Mary, Williamsburg
- **Site Visit** – Signature Healthcare of Norfolk. On October 16, the Vulnerable Populations Coordinator conducted a site visit at \_Signature Healthcare of Norfolk with the Administrator, Director of Maintenance, and the Emergency Healthcare Coordinator from Norfolk.
- **DoD Joint Staff Complex Active Shooter Tabletop Exercise.** On October 16, the Regional Coordinator participated in the DoD Joint Staff Complex Active Shooter Tabletop Exercise in Suffolk. This complex is located on GSA leased property, not on a military installation. The complex has contract security personnel but relies on local public safety resources for fire, EMS services and expanded law enforcement services.
- **Site Visit** – Autumn Care of Norfolk. On October 17, the Vulnerable Populations Coordinator conducted a site visit at Autumn Care of Norfolk meeting with the Administrator, Director of Maintenance, Director of Nursing, and the Emergency Healthcare Coordinator from Norfolk.
- **2019 Shake Out Exercise.** On October 17, the Regional Coordinator conducted a decentralized 2019 Shake Out Combined Format and Communications Exercise. 53 healthcare organization registered to participate.
- **Cardinal Resolve Exercise.** On October 23, Coalition staff members participated in the statewide Cardinal Resolve Full Scale Exercise.
- **Exercise and Training Work Group Meeting.** On October 23, the Regional Healthcare Coordinator conducted the regional Exercise and Training Work Group meeting.
- **Statewide Education Work Group Meeting.** On October 24, the Regional Coordinator participated in the Statewide Education Work Group meeting.
- **Executive Council Meeting.** On October 25, the Executive Council meeting, chaired by Mr. Joel Pitts.
- **Statewide Ebola Summit.** On October 28, the Vulnerable Populations Coordinator attended the Statewide Ebola Summit.
- **Regional Coordinators Meeting.** On October 30, The Regional Coordinator attended the Regional Coordinators Meeting in Glenn Allen.
- **Virginia Healthcare Emergency Management Program Meeting.** October 30, The Regional Coordinator attended the Virginia Healthcare Emergency Management Program Meeting.
- **Regional Communications Test.** On October 30, the Vulnerable Populations Coordinator conducted an unannounced regional communications test.
- **Regional Healthcare Coordinating Center (RHCC) Manager Interviews.** On November 4, the Regional Coordinator participated on the interview panel for RHCC Manager Candidates.
- **Governor's EMS Advisory Board Emergency Management Committee Meeting.** On November 6, the Regional Coordinator attended the Governor's EMS Advisory Board Emergency Management Committee meeting in Norfolk.

- **Hampton Roads Inclusive Emergency Planning Subcommittee Meeting.** On November 6, the Vulnerable Populations Coordinator attended the Hampton Roads Inclusive Emergency Planning Subcommittee meeting in Chesapeake.
- **Site Visit** – Newport News Nursing & Rehabilitation Center. On November 11, the Vulnerable Populations Coordinator conducted a site visit at the Newport News Nursing & Rehabilitation Center, Newport News.
- **Bleeding Control Kits to Hospice Community Care.** On November 11, the Vulnerable Populations Coordinator delivered bleeding control kits and obtained a signed transfer agreement from them.
- **Tidewater Healthcare Education Expo Planning Meeting.** On November 12, the Interim Regional Coordinator participated in the 2020 Tidewater Healthcare Education Expo planning meeting. This education expo will contain a healthcare organization emergency preparedness track.
- **Statewide Regional Healthcare Coordinating Center Meeting.** On November 13, the Interim Regional Coordinator participated in the Statewide Regional Healthcare Coordinating Center Meeting.
- **Urban Area Work Group Meeting.** On November 14, the Interim Regional Coordinator participated in the Hampton Roads Urban Area Work Group meeting in Suffolk.
- **VDEM Region 5 Meeting and Conference Call.** On November 14, the Interim Regional Coordinator participated in the VDEM Region 5 meeting and conference call.
- **Bleeding Control Kits delivered.** On November 14, the Vulnerable Populations Coordinator delivered bleeding control kits to the following facilities: Carrington Place of Tappahannock, Lancashire Health and Rehabilitation, Bon Secours Rappahannock General, Riverside – The Orchard, Riverside – West Point, Riverside – Patriots Colony, Riverside Saluda, Walter Reed Health and Rehabilitation, and Westmoreland Health and Rehabilitation.
- **Acute Care Hospital Focus Group Meeting.** On November 15, the Interim Regional Coordinator conducted the Acute Care Hospital Focus Group meeting in Chesapeake.
- **Hiring Interviews Conducted.** On November 18, the Executive Council Hiring Committee conducted candidate interviews to fill the positions of RHCC Manager and Vulnerable Populations Coordinator.
- **Executive Council Meeting.** On November 22, the Executive Council meeting was conducted.
- **New Hire.** On November 25, Ms. Amy Grant, MPH was hired as our second Vulnerable Populations Coordinator. Her start date is December 16th.
- **New Hire.** On December 2, Mr. Brian Pierce was hired as the Regional Healthcare Coordinating Center Manager. His start date is January 2, 2020.
- **Bleeding Control Kits Distribution.** On December 5 & 6, the Vulnerable Population Coordinator delivered Bleeding Control Kits to Accordius River Pointe, Sentara Windmere, Portside Health and Rehabilitation, WindsorMeade Williamsburg, Kempsville Health and Rehabilitation Center.
- **Site Visit** – Virginia Center for Eye Surgery. On December 6, the Vulnerable Population Coordinator conducted a site visit at the Virginia Center for Eye Surgery in Virginia Beach.
- **Hampton Roads Inclusive Planning Committee.** On December 9, the Interim Regional Coordinator delivered a presentation on the Coalition Involvement with Long Term and Intermediate Care Facilities to the Hampton Roads Inclusive Emergency Planning Committee.
- **Tidewater Emergency Nurse Managers Committee.** On December 11, the Interim Regional Coordinator presented on mass burn care, pediatric care in disaster and regional mass casualty initiatives to the Tidewater Emergency Nurse Managers Committee.
- **Operation TRICORN.** On December 11, the Interim Regional Coordinator attended the Operation TRICORN Exercise Planning meeting in Williamsburg.
- **Delivery of Bleeding Control Kits.** On December 11, the Vulnerable Populations Coordinator delivered bleeding control kits to Sentara Williamsburg Regional Medical Center, Williamsburg Landing, Lake Prince Woods, and The Chesapeake.
- **Executive Council Budget & Work Plan Workday & Meeting.** On December 13, the Eastern Region held a combined Executive Council budget and work plan workday and meeting.
- **Delivery of Bleeding Control Kits.** On December 13, the Vulnerable Populations Coordinator delivered bleeding control kits to the Our Lady of Perpetual Help.
- **New Medically Vulnerable Populations Coordinator.** On December 16, Ms. Amy Green, MPH, the new Medically Vulnerable Populations Coordinator-Peninsulas reported to work.

- ***Statewide Meeting:*** On December 17, the Medically Vulnerable Populations Coordinator – Southside participated in the statewide Medically Vulnerable Populations Work Group meeting.
- ***Mass Burn Care.*** On December 19, the Interim Regional Coordinator and the Tidewater EMS Council Education Coordinator meet with a representative of Burn Center at Sentara Norfolk General Hospital. Discussion topics included the review of regional EMS Burn care protocols, contents of the Emergency Department Burn Boxes and the provision of clinical burn care training to EMS, nurses and physicians in the region, development of a mass burn plan and a tabletop exercise for the eastern region.
- ***New Regional Healthcare Coordinating Center Manager and Employee Status Change.*** On January 2, Brian Pierce reported to work and Mary Morton, part-time Medically Vulnerable Populations Coordinator became a full-time employee.
- ***Hampton Roads Urban Areas Security Initiative Grant.*** On January 7, the Interim Regional Healthcare Coordinator attended the grant priorities planning meeting at the Virginia Modeling and Simulation Center, Suffolk.
- ***Hampton Roads Inclusive Emergency Planning Committee.*** On January 8, the Medically Vulnerable Populations Coordinators participated in the Hampton Roads Inclusive Emergency Planning Committee Meeting.
- ***Statewide Healthcare Coordinators.*** On January 8, the Interim Regional Healthcare Coordinator attended the statewide meeting and work plan review.
- ***Long Term Care Focus Group.*** On January 9, Coalition Staff conducted the Long Term Care Focus Group meeting hosted by Riverside Health System in Newport News.
- ***Christopher Newport University Exercise Planning.*** On January 9, the Regional Healthcare Coordinating Center Manager attended the mass casualty incident full scale exercise Mid-Term Planning Conference and Master Scenario Events List Development meeting.
- ***Bleeding Control Kits.*** On January 9, bleeding control kits were delivered to Consulate Healthcare in Norfolk and Coliseum Convalescent and Rehab Hampton.
- ***Statewide Healthcare Coalition Staff Training.*** On January 10, the Coalition staff participated in statewide Virginia Healthcare Alerting and Status System update training.
- ***Regional Healthcare Coordination Center Staff Orientation.*** On January 13, all Coalition staff members participated in orientation briefings on the Regional Healthcare Coordination Center (RHCC) and Healthcare Emergency Amateur Radio Team (HEART) program at Riverside Regional Medical Center (RRMC). Staff then toured the Mobile RHCC Trailer, towable generator, HEART radio room, the rooftop antennae farm, the decontamination room including personal protective equipment, chemical and radiological detection equipment and the Emergency Department isolation rooms.
- ***Military –Civilian Public Health Meeting.*** On January 14, the Interim Regional Healthcare Coordinator attend the initial meeting of Army, Navy, Air Force and Virginia Department of Health public health representatives hosted by the Portsmouth Health Department. The group collectively decided to request that this group become a standing committee under the Eastern Virginia Healthcare Coalition.
- ***Eastern Virginia Healthcare Coalition Meeting.*** On January 16, the Coalition meeting was held at the Tidewater EMS Council. All Coalition staff members were in attendance.
- ***Healthcare Emergency Amateur Radio Team Exercise.*** On January 18, the Healthcare Emergency Amateur Radio Team members participated in the Power Grid Failure 2020 Statewide Simulated Emergency Net exercise and After Action Review. The Interim Regional Healthcare Coordinator and RHCC Manager attended the after action review.
- ***Operation Grid Failure 2020 Simulated Emergency Test.*** On January 18, the Healthcare Amateur Radio Team (HEART) participated in the Operation Grid Failure 2020 Statewide Simulated Emergency Test. Twenty-four amateur radio operators and scribes participated in this exercise staffing their radio stations at their assigned healthcare facilities throughout the eastern region. Twenty of these operators also attended the After Action Conference following the exercise.
- ***2019 Novel Coronavirus (2019-nCoV) Response National Call.*** On January 21, The Interim Regional Coordinator and Regional Healthcare Coordinating Center manager participated in the Centers for Disease Control 2019-nCoV coronavirus national conference call.



- *Site Visit Checklist Review.* On January 21, The Medically Vulnerable Populations Coordinators participated in a review of Site Visit Objectives and the Site Visit Checklist with Atlantic Shores Administrator, an Executive Council Member.
- *Virginia Healthcare Status and Alerting System Training (VHASS).* On January 22, all Coalition staff participated in VHASS training for regional system administrators and watch standers conducted by the Virginia Hospital and Healthcare Association.
- *Statewide Coalition Education Work Group.* On January 23, the Interim Regional Coordinator participated in the statewide Education Work Group meeting.
- *First Colonial Inn Site Visit.* On January 23, The Medically Vulnerable Populations Coordinators participated in a site visit and the Virginia Beach Health Department Emergency Planner to review First Colonial Inn's Emergency Preparedness Plan and discuss Coalition Membership.
- *Chesapeake Healthcare and Rehab.* On January 28, The Medically Vulnerable Populations Coordinators participated in a site visit with Chesapeake Healthcare and Rehab to review their Emergency Operations Plan and VHASS functionality.
- *Hampton Roads All Hazards Advisory Committee.* On January 28, the Interim Regional Healthcare Coordinator attended the Hampton Roads All Hazards Advisory Committee meeting.
- *Tidewater Healthcare Education Expo.* On January 29, the Interim Regional Healthcare Coordinator attended the Tidewater Healthcare Education Expo planning meeting.
- *Mock Site Visit Checklist Finalization.* On January 30, The Medically Vulnerable Populations Coordinators participated in a Mock Site Visit Utilizing the new checklist and Site Visit Feedback from the previous week with Atlantic Shores Administrator, an Executive Council Member
- *Riverside Lifelong Health & Age-Related Services Emergency Management Committee.* On February 2, all Coalition staff attended the Riverside Lifelong Health & Age-Related Services Emergency Management Committee meeting.
- *National Disaster Medical Systems (NDMS) Bed Status Update.* On January 30, an NDMS bed status update was requested from participating NDMS hospitals using the Virginia Healthcare Alerting and Status System (VHASS) to assist the Federal Coordinating Center in meeting the quarterly NDMS bed status reporting requirement.
- *Acute Care Focus Group.* On February 6, The Regional Healthcare Coordinating Center Manger virtually hosted the Acute Care Focus Group meeting.
- *Emergency Medical Services Emergency (EMS) Management Committee.* On February 6, the Interim Regional Coordinator attended the Governor's Advisory Board EMS Emergency Management Committee meeting.
- *Regional Healthcare Coordinators.* On February 6, the Interim Regional Coordinator attended the statewide Regional Healthcare Coordinators meeting.
- *Hampton Roads Urban Area Work Group (UWAG).* On February 6, The Medically Vulnerable Populations Coordinator participated in the Hampton Roads Urban Area Work Group meeting.
- *Continuity of Operations (COOP) Test.* On February 7, Coalition staff conducted a Continuity of Operations Test on communications and computer equipment and resources that may be utilized by the team during an incident or disaster.
- *Military-Civilian 2019 Coronavirus Conference Call.* On February 7, the Interim Regional Healthcare Coordinator participated in the Military-Civilian 2019 Coronavirus (2019 nCoV) conference call. The purpose of the call was to connect Navy/Air Force/Army Public Health Emergency Officers (PHEOs), healthcare emergency management, state and local public health and officials in the region to share information and discuss preparedness activities, response, or recovery operations regarding 2019 nCoV.
- *Emergency Management Inventory Concept.* On January 30, the Interim Regional Healthcare Coordinator and the Regional Healthcare Coordinating Center Management attend the Emergency Management Inventory Concept at Sentara Virginia Beach General Hospital. This meeting included discussions on the STiP inventory and maintenance.
- *Statewide Hospital 2019 nCov Conference Call.* On January 30, the Coalition staff anticipated in the Statewide Hospital 2019 nCov Conference Call.
- *Executive Council.* On January 31, a meeting of the Coalition's Executive Council was conducted.



- *Davita (Dialysis) Southside and Peninsulas Regional Planning.* On February 11, The Medically Vulnerable Populations Coordinators spoke with Davita's Divisional Director to organize training, onboarding and assistance for all Facility Administrators for the Southside and Peninsulas.
- *Bay Lake Retirement Community Site Visit.* On February 12, The Medically Vulnerable Populations Coordinators participated in a site visit at the Bay Lake Retirement Community with the Virginia Beach Emergency Planner to discuss Coalition engagement and emergency preparedness.
- *Tidewater Emergency Department Nurse Managers.* On February 12, the Regional Healthcare Coordinator attended the Tidewater Emergency Department Nurse Managers meeting and provided diversion status reports.
- *Tidewater Medical Operations Committee.* On February 12, the Regional Healthcare Coordinator attended the Tidewater Emergency Medical Services Medical Operations Committee meeting.
- *Operation TRICORN Exercise.* On February 12, the Regional Healthcare Coordinating Center Manager attended the Operation TRICORN Exercise Final Planning Meeting.
- *Hampton Veterans Affairs Medical Center.* On February 13, the Regional Healthcare Coordinator and Medically Vulnerable Populations Coordinator- Peninsulas assisted the Hampton Veterans Affairs Medical Center in conducting and evaluating their campus mass casualty exercise.
- *Hampton Roads Inclusive Emergency Planning Subcommittee* On March 4, The Medically Vulnerable Populations Coordinator-Southside participated in the Hampton Roads Inclusive Emergency Planning Subcommittee Meeting to identify opportunities for assisting underrepresented communities in appropriate sheltering expectations.
- *Long Term Care Focus Group* On March 5, The Medically Vulnerable Populations Coordinators hosted the Long Term Care Focus Group Meeting to share COVID 19 updates, opportunities for preparation, CMS Surveys and other project opportunities for this quarter.
- *Statewide Regional Healthcare Coordinators Conference Call.* On March 5, the Regional Healthcare Coordinator participated in the statewide Regional Healthcare Coordinators COVID-19 Conference call.
- *Operation TRICORN Exercise Meeting.* On February 21, the Regional Healthcare Coordinating Center Manager worked with the Operation TRICORN Exercise team to update the SITMAN and exercise strategies after changes from the previous meeting.
- *Initial ESF 14 Business and Industry Cross Sector Coordination Call.* On March 5, the Regional Healthcare Coordinator participated in the conference call. The FEMA National Business Emergency Operations Center (NBOEC) is activated as part of the Interagency Crisis Action Task Force, supporting the U.S. Department of Health and Human Services (HHS), the Lead Federal Agency for our nation's response to COVID-19.
- *Davita Regional Director Meeting.* On March 9, the Regional Healthcare Coordinator and the Medically Vulnerable Populations Coordinator – Peninsula hosted a virtual meeting to discuss Davita's opportunities for prevention of COVID-19 in their patient population.
- *Eastern Region Acute Care Conference Call.* On March 10, the Coalition hosted a virtual meeting to discuss how local Acute Care Hospitals are implementing COVID-19 response processes and opportunities for the coalition to support these efforts.
- *Coliseum Convalescent Center Visit.* On March 10, the Medically Vulnerable Populations Coordinator - Peninsula visited the Coliseum Convalescent Center to provide bleeding control kits and acquire information on opportunities for the coalition to better support the facility.
- *Bon Secours Rappahannock General Hospital Site Visit.* On March 11, the Medically Vulnerable Populations Coordinator - Peninsula met with administration at Rappahannock General Hospital bleed control kits and discussed opportunities for engagement and training.
- *Rappahannock Westminster Canterbury Site Visit.* On March 10, the Medically Vulnerable Populations Coordinator discussed opportunities for Rappahannock Westminster Canterbury to participate in ongoing training through the coalition and best practices for emergency planning.
- *FEMA National Business Emergency Operations Center (NBOEC).* On March 10, the Regional Healthcare Coordinator participated in the FEMA NBOEC conference call on COVID-19.
- *Lancashire Convalescent and Rehabilitation Center Visit.* On March 11, the Medically Vulnerable Populations Coordinator - Peninsula engaged with Lancashire Convalescent and Rehabilitation Center administration to discuss opportunities for coalition assistance during the COVID-19 event.

- *Virginia Health Care Association / Virginia Center for Assisted Living (VHCA/VCAL). On March 11, the Regional Healthcare Coordinator participated in the COVID-19 conference call. This call focuses on long term care and assisted living facilities.*
- *At Home Irvington Center Visit. On March 11, the Medically Vulnerable Populations Coordinator – Peninsula reviewed fit testing and other protocols for COVID-19 prevention throughout all clients, families and clinicians working with At Home Irvington.*
- *COVID-19 Update for Regional Healthcare Coordinators. On March 12, the Regional Healthcare Coordinator participated in the COVID-19 conference call.*
- *VDH Webinar on COVID-19: What Nursing Facilities Need to Know. On March 12, the Coalition staff participated in the Virginia Department of Health Webinar to review background information on the spread of COVID-19 as well as best practices for prevention.*
- *VHHA COVID-19 Partner Call. On March 13, the Regional Healthcare Coordinator participated in the VHHA Partner COVID-19 conference call.*
- *James City County/Williamsburg COVID-19 Case Call. On March 14, the Regional Healthcare Coordinator participated in the James City County/Williamsburg COVID-19 Case Cluster conference call.*
- *Executive Council COVID-19 Response Efforts Call. On March 15, The Eastern Virginia Healthcare Coalition Staff hosted a conference call for all Executive Council members to discuss what measures were taken by facilities and what the general supply needs were at that time. The Coalition also made decisions on future meetings and operations during this event.*
- *Acute Care Hospitals COVID-19 Response. On March 16, The Eastern Virginia Healthcare Coalition staff hosted a conference call for all regional acute care hospitals to discuss COVID-19. During this meeting the scope of the virus's effects on the region were discussed as well as best practices that have been successfully adopted by facilities.*
- *Acute Care Hospitals COVID-19 Response. On March 16, The Eastern Virginia Healthcare Coalition staff hosted a conference call for all regional acute care hospitals to discuss COVID-19. During this meeting the scope of the virus's effects on the region were discussed as well as best practices that have been successfully adopted by facilities.*
- *EVHC COVID Digest. On March 16, The Eastern Virginia Healthcare Coalition staff sent out their 4th edition of the COVID Digest to all coalition members. This newsletter is an ongoing effort to collate information from local and national sources on COVID-19. The clinical and operational updates provide an ease of adoption and use for members into daily practices.*
- *EVHC COVID-19 Update. On March 16, The Regional Healthcare Coordinator conducted a COVID-19 update conference call.*
- *VDEM Region 5 COVID Conference Call. On March 16, The Regional Healthcare Coordinator participated in the VDEM Region 5 COVID-19 conference call.*
- *Acute Care Hospitals Conference Call. On March 16, The Regional Healthcare Coordinator hosted a COVID-19 conference call for acute care hospitals.*
- *Department of Health and Human Services (DHHS) COVID Call. On March 17, the Regional Healthcare Coordinator participated in the DHHS COVID-19 Interagency Situational Awareness Conference Call.*
- *COVID-19 Information and Update for Long Term Care Facilities. On March 17, the Regional Healthcare Coordinator participated in the COVID-19 Information and Update for Long Term Care Facilities.*
- *EVHC COVID-19 Supply Status Outreach. On March 18, the Eastern Virginia Healthcare Coalition staff completed 64 outreach contacts to members who were unable to provide updates on supply status in the past week. This is an ongoing effort for the coalition to keep real time data of regional need as supplies and resources become available.*
- *VDH EP&R, VHHA & Healthcare Coalition Coordinators Call. On March 18, the Regional Healthcare Coordinator participated in the weekly Healthcare Coalition Coordinators conference call with VHAA and VDH EP&R.*
- *Hampton Roads Military-Civilian Public Health. On March 18, the Regional Healthcare Coordinator participated in the weekly Hampton Roads Military-Civilian Public Health conference call.*
- *Long Term Care COVID-19 Response. On March 19, The Eastern Virginia Healthcare Coalition staff hosted a virtual meeting of all Long-Term Care facilities in the region in an ongoing effort to share new COVID-19*

*information and best practices for the region. This was also an opportunity for facilities to gain information on local infrastructure changes such as transportation and EMS protocols.*

- *BaseCamp Training. On March 19, all EVHC staff participated in the statewide healthcare coalition BaseCamp live, on-line training.*
- *VDH EP&R, VHHA & Healthcare Coalition Coordinators Call. On March 20, the Regional Healthcare Coordinator participated in the weekly Healthcare Coalition Coordinators conference call with VHAA and VDH EP&R.*
- *ASPR Healthcare Coalition COVID-19 Call. On March 20, the Regional Healthcare Coordinator participated in the Healthcare Coalition Coordinators conference call with Assistant Secretary for Preparedness and Response conference call.*
- *COVID-19 Private Sector NBEOC States Collaboration Call. On March 23, the Regional Healthcare Coordinator participated in the Private Sector NBEOC States Collaboration Call.*
- *VDEM Region 5 COVID Call. On March 23, the Regional Healthcare Coordinator participated in the VDEM Region 5 conference call.*
- *Alternate Care Facility Steering Group. On March 24, the Regional Healthcare Coordinator participated in the Alternate Care Facilities conference call.*
- *Statewide Healthcare Coalition Coordinators Call. On March 24, the Regional Healthcare Coordinator participated in the Alternate Care Facilities conference call with VDH EP&R and VHHA.*
- *Eastern Region Alternate Care Facilities Coordination Call. On March 24, the Regional Healthcare Coordinator participated in the Eastern Region Alternate Care Facilities conference call with the Army Corps of Engineers and VDEM.*
- *EVHC COVID Digest Special PPE Edition. On March 24, The Eastern Virginia Healthcare Coalition staff sent out a special edition of their COVID Digest in addition to the 8th installment of this newsletter series to all coalition members. This special edition collated all information provided by the CDC and previous Digest for ease of use and dissemination to front line healthcare staff during this PPE shortage.*
- *VDH EP&R, VHHA & Healthcare Coalition Coordinators Call. On March 25, the Regional Healthcare Coordinator participated in the weekly Healthcare Coalition Coordinators conference call with VHAA and VDH EP&R.*
- *VDH, VHHA & VDEM Coordinating Call. On March 25, the Regional Healthcare Coordinator participated in the weekly Healthcare Coalition Coordinators conference call with VDH, VHHA & VDEM coordinating conference call.*
- *Ebola Full Scale Exercise Planning Call. On March 25, the Regional Healthcare Coordinator participated in the Ebola Full Scale Exercise Planning conference call.*
- *Hampton Roads Military-Civilian Public Health. On March 25, the Regional Healthcare Coordinator participated in the weekly Hampton Roads Military-Civilian Public Health conference call.*
- *Optimization Strategies for Healthcare Personal Protective Equipment (PPE). On March 25, The Regional Hospital Coordinating Center Manager participated in the Optimization Strategies for Healthcare Personal Protective Equipment (PPE) webinar hosted by the Center for Disease Control (CDC). This was an opportunity for the coalition staff to acquire the most up to date knowledge related to maintaining operational practices during COVID-19 to relay to the coalition members.*
- *Naval Medical Center Portsmouth Emergency Management Committee. On March 26, the Regional Healthcare Coordinator participated in the Naval Medical Center Portsmouth Emergency Management conference call.*
- *Personal Protective Equipment (PPE) Request. On March 26, The Regional Hospital Coordinating Center Manager collected and reviewed over 30 PPE responses from three different mechanisms (monday.com, email and VHASS) to evaluate the needs expressed throughout the coalition. This data was used to support EVHC staff decision and executive council support for allocating the strategic national stockpile inventory received.*
- *Continuous Outreach during COVID-19. On March 21-27, The EVHC staff conducted over 100 calls and email response to 21 coalition members assisting with VHASS status entries and helping those new facilities sent to us by the Public Health Department.*
- *VDH EP&R, VHHA & Healthcare Coalition Coordinators Call. On March 27, the Regional Healthcare Coordinator participated in the Healthcare Coalition Coordinators conference call with VHAA and VDH EP&R.*



- *VHHA and Statewide Healthcare Coalition Coordinators Alternate Care Facilities Call. On March 27, the Regional Healthcare Coordinator participated in the VHHA and Statewide Healthcare Coalition Coordinators Alternate Care Facilities conference call.*
- *NBEOC Business and Infrastructure Call. On March 27, the Regional Healthcare Coordinator participated in the NBEOC Business and Infrastructure conference call.*
- *VHHA & Statewide Healthcare Coalition Coordinators Call. On March 27, the Regional Healthcare Coordinator participated in the second Healthcare Coalition Coordinators conference call with VHAA.*
- *VHASS Outreach to Long Term Care Facilities. On March 21-27, The Eastern Virginia Healthcare Coalition coordinators conducted over 60 calls to Long Term Care coalition members assisting with VHASS status entries.*
- *Acute Care Hospital Chief Executive Officers Meeting. On March 29, The Regional Healthcare Emergency Preparedness Coordinator and the Medically Vulnerable Populations Coordinator- Southside hosted an Acute Care Hospital CEO Meeting to discuss the alternative care site for the region as COVID-19 progresses.*
- *Eastern Region Health System CEOs & VDEM Region 5 Alternate Care Facility Call. On March 29, the Regional Healthcare Coordinator hosted a Alternate Care Facility call for health system CEOs and VDEM to prioritized alternate care facility site selection for VDEM Region 5.*
- *VDEM Region 5 COVID Call. On March 30, the Regional Healthcare Coordinator participated in the VDEM Region 5 conference call.*
- *Dialysis Leadership COVID-19 Check-In Meeting. On April 3, Medically Vulnerable Populations Coordinators hosted a Dialysis Leadership Meeting to share current practice and challenges during COVID-19. This is also an opportunity for the coalition to identify opportunities to improve community support and address proper documentation of supply request.*
- *VDH/VHHA/Healthcare Coalitions Coordinators Call. On April 3, the Regional Healthcare Coordinator participated in the VDH/VHHA/Healthcare Coalition Coordinators conference call.*
- *VDH COVID-19 Partners Briefing. On April 3, the Regional Healthcare Coordinator participated in the VDH COVID-19 Partners Briefing conference call.*
- *Hospice and Home Health Leadership COVID-19 Check-In Meeting. On April 3, Medically Vulnerable Populations Coordinators hosted a Hospice and Home Health Leadership Meeting to share unique current practices and challenges during COVID-19. This is also an opportunity for the coalition to identify opportunities to improve community support and address proper documentation of supply requests.*
- *State PPE Materials Receipt and Distribution. April 3, Shipment was received from the State distribution of PPE and was distributed to 25 long-term care facilities.*
- *Telework Transition. On April 6, The Eastern Virginia Healthcare Coalition Staff transitioned to telework on Monday, April 6.*
- *SNS PPE Materials Received. On April 6, the EVHC received five pallets of personal protective materials from the Strategic National Stockpile and the Commonwealth of Virginia for distribution to healthcare organizations in the eastern region in accordance with the guidance provided by VDH & VHHA.*
- *Resources Research. On April 6, Medically Vulnerable Populations Coordinator-Southside conducted research on alternative sources for PPE, ventilation and other resources.*
- *VDEM Region 5 COVID-19 Call. On April 6, the Regional Healthcare Coordinator participated in the VDEM Region 5 weekly COVID-19 conference call.*
- *Long Term Care Focus Group Check-In COVID-19. On April 7, The Eastern Virginia Healthcare Coalition staff hosted a meeting for all the Long-Term Care facility members in order to discuss information shared on VHASS and resource requests.*
- *Riverside Lifelong Health & Age-Related Services Emergency Management Committee Meeting. On April 7, The Medically Vulnerable Populations Coordinator- Peninsulas attended the Riverside Emergency Management Committee meeting to share information related to COVID-19.*
- *EVHC Personal Protective Equipment (PPE) Meeting. On April 7, The Eastern Virginia Healthcare Coalition Staff reviewed supply requests submitted by Coalition members through the monday.com survey. These requests were reviewed against the supplies provided and criteria for defining critical need for PPE.*
- *VDEM Region 5 Alternate Care Facility Conference Call. On April 7, the Regional Healthcare Coordinator participated in the VDEM Region 5 Alternate Care Facility conference call.*

- *Virtual Visit to Bayada Healthcare Administration. On April 8, Medically Vulnerable Populations Coordinators hosted a virtual meeting to introduce the Coalition to Bayada leadership. This was an opportunity to better understand the steps being taken by this large home health organization to protect their patients and staff from COVID-19.*
- *SNS PPE Materials Distribution. On April 8, the EVHC conducted multiple distributions of PPE from the Strategic National Stockpile for to 25 healthcare organizations in the eastern region in accordance with the guidance provided by VDH & VHHA.*
- *Ebola Full Scale Exercise Conference Call. On April 8, the Regional Healthcare Coordinator participated in the Ebola Full Scale Exercise conference call. This exercise has been canceled due to the COVID pandemic.*
- *Hampton Roads Public Health Weekly Sync Conference Call. On April 8, the Regional Healthcare Coordinator participated in the Hampton Roads Military-Civilian Public Health weekly conference call.*
- *VDEM Region 5 Alternate Care Facility Conference Call. On April 8, the Regional Healthcare Coordinator participated in the VDEM Region 5 Alternate Care Facility conference call.*
- *VDEM Region 5 Alternate Care Facility Conference Call. On April 9, the Regional Healthcare Coordinator participated in the follow-up VDEM Region 5 Alternate Care Facility conference call.*
- *Long-Term Care Outreach. On April 13, The Medically Vulnerable Populations Coordinator contacted 20+ facilities to promote accurate data submissions for use in the state's COVID modeling.*
- *VDEM Region 5 COVID-19 Conference Call. On April 13, the Regional Healthcare Coordinator participated in the VDEM Region 5 COVID-19 conference call.*
- *VDEM Region 5 Alternate Care Facility Conference Call. On April 13, the Regional Healthcare Coordinator participated in the VDEM Region 5 Alternate Care Facility conference call.*
- *Long-Term Care Facility COVID Response. On April 14, The Eastern Virginia Healthcare Coalition Staff attended the state-wide meeting to discuss existing and changing tactics to address the vulnerability of Long-Term Care Facilities during this COVID-19 event.*
- *CMS-COVID-19 with Home Health and Hospice Organizations. On April 14, The Medically Vulnerable Populations Coordinator listened in on the Home Health and Hospice national conference call. New information is pushed out to members via the COVID Digest.*
- *VDEM Region 5 Alternate Care Facility Conference Call. On April 14, the Regional Healthcare Coordinator participated in the VDEM Region 5 Alternate Care Facility conference call.*
- *VDH/VHHA/Healthcare Coalition Coordinators Conference Call. On April 15, the Regional Healthcare Coordinator participated in the VDH/VHHA/Healthcare Coalition Coordinators Conference Call conference call.*
- *VHHA Analytics COVID-19 Toolkit. On April 15, the Regional Healthcare Coordinator participated in the VHHA Analytics COVID-19 Toolkit conference call.*
- *VHHA Health Systems & Regional Alternate Care Facilities. On April 15, the Regional Healthcare Coordinator participated in the VHHA Health Systems and Regional Alternate Care Facilities discussion via conference call.*
- *OCME Fatality Management Survey. On April 15, The Medically Vulnerable Populations Coordinator conducted 30+ calls to update funeral home and crematory capacity and PPE data for the OCME.*
- *CMS-COVID-19 with Dialysis Facilities. On April 15, The Medically Vulnerable Populations Coordinator – Peninsula attended the virtual meeting hosted by Center for Medicare and Medicaid Services to review COVID related updates for dialysis and communicate that information to Coalition members in the COVID Digest.*
- *CDC-Guidance for Certifying Deaths Due to COVID-19. On April 16, The Eastern Virginia Healthcare Coalition Staff attended the Center for Disease Control and Preventions virtual meeting to best understand currently mortality trends and prepare the region to utilize recent fatality surveying appropriately.*
- *VHASS Database Maintenance. On April 17, The Medically Vulnerable Populations Coordinators update facility data for 10+ facilities to address status updates in VHASS.*
- *VHHA/Healthcare Coalition PPE Discussion. On April 16, the Regional Healthcare Coordinator participated in the VHHA/Healthcare Coalition PPE conference call.*
- *VDH COVID-19 Partner Briefing. On April 17, the Regional Healthcare Coordinator participated in the VDH COVID-19 Partner conference call.*
- *PPE Materials Receipt and Distribution. On April 11 - 17 state purchased PPE was distributed to: Beth Shalom, Signature Healthcare of Norfolk and Consulate Healthcare of Williamsburg.*



- *Long-Term Care Status Board Request.* From April 20-24, the Medically Vulnerable Populations Coordinators continued contacting long term care facilities to promote accurate data collections for the state's COVID modeling.
- *VDEM Region 5.* On April 20, the Regional Healthcare Coordinator participated in the weekly VDEM Region 5 conference call.
- *VDEM Region 5 Alternate Care Facility Planning.* On April 20, the Regional Healthcare Coordinator participated in the weekly VDEM Region 5 Alternate Care Facility planning conference call.
- *PPE Processing Update.* On April 21, The Eastern Virginia Healthcare Coalition Staff reviewed the current state guidance on PPE requests.
- *VDH/VHHA/Healthcare Coalitions Coordinators Call.* On April 22, the Regional Healthcare Coordinator participated in the weekly Coordinators call.
- *Ebola Full Scale Exercise Final Planning Conference.* On April 22, the Regional Healthcare Coordinator participated in the Ebola Full Scale Exercise Final Planning Conference. This exercise has been cancelled due to the COVID pandemic.
- *COVID Digest.* On April 24, The Eastern Virginia Healthcare Coalition Staff constructed and delivered the 30th edition of the COVID Digest informing its members of new and relevant information related to the pandemic.
- *MVP Huddle.* On April 24, The Medically Vulnerable Populations Coordinators participated in the state-wide medically vulnerable populations coordinators conference call.
- *Executive Council Meeting.* On April 24, a meeting of the Coalition Executive Council was conducted via conference call.
- *VDH COVID-19 Weekly Partners Call.* On April 24, the Regional Healthcare Coordinator participated in the weekly VDH COVID-19 Partners conference call.
- *SNS Request.* On April 24, The Regional Healthcare Center Coordinating Manager reviewed 30+ PPE and prepared submitted RR-213 submission to the state.
- *VDH/VHHA/Healthcare Coalition Coordinators Call.* On April 24, the Regional Healthcare Coordinator participated in the weekly VDH/VHHA/Healthcare Coalition Coordinators conference call.
- *Department of Corrections COVID-19 Conference Call.* On April 24, the Regional Healthcare Coordinator participated in the VDH/VHHA/Healthcare Coalition & Department of Corrections COVID-19 conference call.
- *State PPE Materials Receipt and Distribution.* No Shipment was received from the State distribution of PPE. On April 18-24 state purchased PPE was distributed to long-term care facilities: Regency Health and Rehabilitation, Carrington Place of Tappahannock, Consulate Healthcare of Windsor, Diamond Healthcare Williamsburg Place Pavilion, Lake Taylor, Southeastern Virginia Training Center, Newport News Nursing and Rehabilitation, Windburn Place, Aberdeen Gardens, Gilbertson Lodge, Heritage Hall of Nassawadox, Waterside Health and Rehabilitation, Consulate Healthcare of Norfolk, Virginia Health System, Westmoreland Rehabilitation and Healthcare, and Atlantic Shores.
- *Long Term Care Facility Staffing.* On April 27, the Eastern Virginia Healthcare Coalition Staff met with the Eastern Region Medical Reserve Corps Coordinator to discuss long term care facility staffing issues, the MOU and facility staffing requests.
- *VDEM Region 5 COVID-19 Conference Call.* On April 27, the Regional Healthcare Coordinator participated in the VDEM Region 5 conference call.
- *VDEM Region 5 Alternate Care Facility Planning.* On April 27, the Regional Healthcare Coordinator participated in the VDEM Region 5 Alternate Care Facility (ACF) conference call to discuss the current situation on the Eastern Shore and the current status of planning for the Hampton Convention Center ACF site.
- *Virginia Beach COVID-19 Conference Call.* On April 28, the Regional Healthcare Coordinator & Medically Vulnerable Populations Coordinator- Southside participated in the Virginia Beach Health Department COVID-19 conference call with long term care facilities.
- *Statewide Healthcare Coalition Coordinators Call.* On April 29, the Regional Healthcare Coordinator participated in the statewide Healthcare Coalition Coordinators conference call with the Virginia Department of Health Emergency Preparedness & Response and Virginia Hospital and Healthcare Association Emergency Management staff.
- *Battelle Personal Protective Equipment Decontamination.* On April 29, the Eastern Virginia Healthcare Coalition Staff hosted a conference call with Anne Ward, the Battelle representative, to describe and answer

*questions related to the Personal Protective Equipment (PPE) decontamination station being moved into Newport News. One of the VDEM Region 5 Hazardous Material Officers was on the call.*

- *ASPR Health Care Coalition COVID-19 Surge Planning Discussion. On April 29, the Regional Healthcare Coordinator participated in the nationwide ASPR Healthcare Coalition COVID-19 Surge Planning conference call.*
- *PPE Request Update. On April 29, The Regional Healthcare Center Coordinating Manager reviewed 15+ PPE requests submitted and prepared RR-213 forms to submit to the state.*
- *Hampton Roads All Hazards Advisory Committee. On April 30, the Regional Healthcare Coordinator participated in the Hampton Roads All Hazards Advisory Committee meeting via conference call.*
- *Virginia Army National Guard Capabilities Briefing. On April 30, the Regional Healthcare Coordinator participated in the Virginia Army National Guard Capabilities Briefing via conference call.*
- *COVID Digest Update. On May 1, The Eastern Virginia Healthcare Coalition Staff released the 38th edition of the COVID Digest informing Coalition members of new and relevant information related to the pandemic.*
- *VDH COVID-19 Partner Call. On May 1, the Regional Healthcare Coordinator participated in the weekly Virginia Department of Health Partner Conference Call.*
- *VDH Regional Call. On May 1, the Regional Healthcare Coordinator participated in the weekly Virginia Department of Health Regions Conference Call.*
- *Long-Term Care Status Board Request. From April 27- May 1, The Medically Vulnerable Populations Coordinators conducted 50+ outreach calls to promote accurate VHASS data reporting.*
- *State PPE Materials Receipt and Distribution. April 30, the RHCC manager received a state PPE shipment and distributed to: Heritage hall of Nassawadox, Newport News Nursing and Rehabilitation Center.*
- *Heritage Hall Nassawadox Resource Meeting. From May 2-4, the Eastern Virginia Healthcare Coalition staff hosted a one hour meeting each day with Eastern Shore Administrators to facilitate the mitigation of staffing shortages and overall resource loss due to high COVID-19 positive patients and staff throughout the facility.*
- *VDEM Region 5. On May 4, the Regional Healthcare Coordinator participated in the VDEM Region 5 conference call.*
- *Medical Reserve Corps Staffing. On May 4, the Regional Healthcare Coordinator participated in a call with the Regional MRC Coordinator to discuss staffing support for Heritage Hall in Nassawadox.*
- *Eastern Shore Community COVID Testing. On May 5, the Regional Healthcare Coordinator participated in a conference call to discuss the upcoming community based COVID drive thru testing.*
- *Battelle CCDS Critical Care Decontamination System. On May 5, the Regional Healthcare Coordinator participated in a webinar on the Battelle N95 PPE decontamination system.*
- *Healthcare Coalitions Coordinator's Call. On May 6, the Regional Healthcare Coordinator participated in the weekly Healthcare Coalitions Coordinators call to discuss the COVID-19 response activities and challenges.*
- *CERC Overview of the Battelle Critical Care Decontamination System (CCDS) COVID-19 Webinar. On May 6, the Regional Healthcare Coordinator participated in a CERC webinar on the Battelle CCDS system.*
- *Battelle PPE Decontamination for Hospitals. On May 6, the Regional Healthcare Coordinator participated in a VDH Conference call to discuss hospital PPE decontamination using the Battelle CCDS system.*
- *Hampton Roads Public Health Meeting. On May 6, the Regional Healthcare Coordinator participated in a Hampton Roads military and civilian public health conference call.*
- *Acute Care Hospital Focus Group Meeting. On May 7, the Regional Healthcare Coordinator hosted an Acute Care Hospital conference call to discuss the COVID-19 response and related issues.*
- *PPE Resource request Process. On May 7, the Regional Healthcare Coordinator participated in the statewide conference call to review the newly revised statewide PPE ordering and distribution guidance.*
- *AHAC Inclusive Emergency Planning Subcommittee. On May 7, the Medically Vulnerable Populations Coordinators participated in the Inclusive Emergency Planning Subcommittee conference call to understand the impact of the pandemic on the region's disabled population and review opportunities for improvement.*
- *PPE Process Guidance. On May 7, the Regional Healthcare Coordinator participated in a call for Virginia Department of Emergency Management to understand the new process for ordering PPE through the state.*
- *COVID Digest Update. On May 8, The Eastern Virginia Healthcare Coalition Staff released the 41st edition of the COVID Digest informing its members of new and relevant information related to the pandemic.*

- *VDH COVID-19 Partners Call. On May 8, the Eastern Virginia Healthcare Coalition participated in the VDH Partners conference call for to receive the latest information on the COVID-19 outbreak and its impact on the Commonwealth.*
- *VDH Region 5 Call. On May 8, the Regional Healthcare Coordinator participated in the weekly Virginia Department of Health Regions Conference Call.*
- *Long-Term Care Status Board Request. From May 4-8, the Medically Vulnerable Populations Coordinators conducted 30+ phone calls to promote accurate data collection submission in VHASS.*
- *Eastern Hospital & Long-Term Care Partnership Call. On May 8, the Eastern Virginia Healthcare Coalition staff joined the VDH conference call to discuss COVID cases, infection control, staff support, and the additional resources necessary to support our facilities.*
- *State PPE Materials Receipt and Distribution. On May 02-08 state purchased PPE was distributed to 45 skilled nursing facilities and healthcare organizations.*
- *VDEM Region 5 COVID-19 Conference Call. On May 11, the Regional Healthcare Coordinator participated in the VDEM Region 5 conference call.*
- *Statewide Healthcare Coalition Coordinators PPE Call. On May 11, the Regional Healthcare Coordinator participated in the statewide Healthcare Coalition Coordinators conference call to discuss PPE burn rates, resource requests and distribution.*
- *Healthcare Coalitions Coordinator's Call. On May 13, the Regional Healthcare Coordinator participated in the weekly Healthcare Coalitions Coordinators call to discuss the COVID-19 response activities.*
- *Hampton Roads Public Health Meeting. On May 13, the Regional Healthcare Coordinator participated in a Hampton Roads military and civilian public health conference call.*
- *VDH COVID-19 Partners Call. On May 15, the Regional Healthcare Coalition Staff participated in the statewide conference call with the VDH Emergency Preparedness & Response and Virginia Hospital and Healthcare Association Emergency Management staff.*
- *VDH Regional Call. On May 15, the Regional Healthcare Coordinator participated in the weekly VDH statewide Regional conference call.*
- *COVID Digest Update. On May 15, The Eastern Virginia Healthcare Coalition Staff constructed and delivered it's 46st edition of the COVID Digest providing members with new and relevant information related to the pandemic.*
- *Long-Term Care Status Board Request. From May 11-15, The Medically Vulnerable Populations Coordinators conducted 30+ calls to promote accurate and timely VHASS data reporting. collections for the state's COVID modeling.*
- *State PPE Materials Distribution. On May 09-15 state purchased PPE was distributed to:Shore Health and Rehab, Virginia Health System, Beth Shalom, Waterside Health and Rehabilitation, Princess Anne Health and Rehabilitation, Heritage Hall of Nassawadox, Shore Health and Rehabilitation, Atlantic Shores, Windsor Meade and Medi Home Health.*
- *State PPE Distribution. On May16 - 17 state purchased PPE was distributed to Hospital, and long-term care facilities: Consulate Healthcare of Windsor, Accordius Courtland, Heritage Hall of Nassawadox, Shore Health and Rehab, Envoy of Williamsburg, Autumn Care of Chesapeake, Virginia Health System, Windsor Meade, Regency Health and Rehab, Newport News Nursing and Rehabilitation Center, Atlantic Shores, Our Lady of Perpetual Help, Consulate Healthcare of Williamsburg, Lake Prince Woods Westminster Canterbury, and Lake Taylor.*
- *State PPE Materials Receipt. On May 19, the RHCC Manager received the State distribution of PPE.*
- *VDEM Region 5 COVID-19 Conference Call. On May 18, the Regional Healthcare Coordinator participated in the VDEM Region 5 conference call.*
- *VDEM Region 5 Weather Conference Call. On May 18, the Regional Healthcare Coordinator participated in the VDEM Region 5 conference call with the National Weather Service.*
- *Statewide Healthcare Coalition Coordinators Call. On May 20, the Regional Healthcare Coordinator participated in the statewide Healthcare Coalition Coordinators conference call with the VDH Emergency Preparedness & Response and Virginia Hospital and Healthcare Association Emergency Management staff.*

- *Long Term Care Focus Group Check-In COVID-19. On May 20, The Eastern Virginia Healthcare Coalition staff hosted a meeting for all the Long-Term Care Facility members. Guest speakers included: Michelle Cowling, Regional MRC deployment Coordinator and VDH, to discuss new CMS rules and surveys.*
- *Weather & Tidal Flooding Update Call. On May 20, the Regional Healthcare Coordinator participated in the National Weather Service and VDEM Region 5 conference call to receive the severe weather and tidal flooding update.*
- *COVID Digest Update. On May 21, The Eastern Virginia Healthcare Coalition Staff constructed and delivered the 50th edition of the COVID Digest informing its members of new and relevant information related to the pandemic.*
- *Long-Term Care Status Board Request. From May 18-22, The Medically Vulnerable Populations Coordinators conducted 12+ telephone calls to member facilities to promote accurate and timely VHASS data reporting. At the beginning and end of the week a single email was sent with a list of facilities that were 48+ hours delinquent in updating their VHASS status boards.*
- *VDH COVID-19 Partners Call. On May 22, the Regional Healthcare Coalition staff participated in the weekly statewide VDH partners conference call*
- *VDH Regional Call. On May 22, the Regional Healthcare Coordinator participated in the weekly statewide VDH/VHHA/HCC Regions Conference Call.*
- *All Hazards Advisory Committee Conference Call. On May 26, the Regional Healthcare Coordinator participated in the AHAC Conference Call to discuss grant update, reopening strategies and other topics.*
- *VDEM Region 5 COVID-19 Conference Call. On May 26, the Regional Healthcare Coordinator participated in the VDEM Region 5 COVID conference call.*
- *Healthcare Coalitions Coordinator's Call. On May 27, the Regional Healthcare Coordinator participated in the weekly Healthcare Coalitions Coordinators conference call to discuss the COVID-19 response.*
- *2020 Hurricane Season During COVID-19. On May 27, The Eastern Virginia Healthcare Coalition staff participated in the CDC webinar discussing emergency management strategies for hurricane season during the pandemic. This includes congregate and noncongregate sheltering and other plans related to flooding and evacuation.*
- *COVID Digest Update. On May 28, The Eastern Virginia Healthcare Coalition Staff constructed and delivered the 52nd edition of the COVID Digest informing its members of new and relevant information related to the pandemic.*
- *State PPE Materials Receipt and Distribution. On May 28, the EVHC conducted PE distributions PPE to: Heritage Hall of Nassawadox, Accordius of Courtland, Consulate of Windsor, Accordius at River Pointe, Aberdeen Gardens, Virginia Health System, Beth Shalom.*
- *VDH Partner Call. On May 29, the Regional Healthcare Coordinator participated in the weekly statewide VDH partners conference call.*
- *EVHC Executive Council Meeting. On May 29, the Regional Healthcare Coordinator hosted a meeting of the Coalition's Executive Council at Riverside Health System and via conference call.*
- *VDH Regions Call. On May 29, the Regional Healthcare Coordinator participated in the weekly VDH/VHHA/HCC/MRC regions conference call.*
- *Long-Term Care Status Board Request. From May 23-29, The Medically Vulnerable Populations Coordinators contacted the administrators from facilities whose VHASS status board updates were over 48 hours delinquent.*
- *VDEM Region 5 Conference Call. On June 1, the Regional Healthcare Coordinator participated in the VDEM Region 5 conference call.*
- *National Weather Service Wakefield Conference Call. On June 1, the Regional Healthcare Coordinator participated in the Hurricane Season 2020 Update presented by the National Weather Service Office Wakefield.*
- *Riverside Lifelong Health & Age-Related Services Emergency Management Committee Meeting. On June 2, The Medically Vulnerable Populations Coordinator- Peninsulas attended the Riverside Committee meeting discuss emergency management issues and share information related to COVID-19.*
- *Ensuring Healthcare Safety throughout the COVID-19 Pandemic. On June 02, The Eastern Virginia Healthcare Coalition Staff participated in the ASPR conference call. Discussions included changes in healthcare delivery to ensure workplace safety as healthcare organizations move forward in their new normal.*



- *Healthcare Coalitions Coordinator's Call.* On June 3, the Regional Healthcare Coordinator participated in the weekly Healthcare Coalitions Coordinators COVID call to discuss COVID-19 response activities.
- *Joint Military-Civilian Public Health Call.* On June 3, the Regional Healthcare Coordinator participated in the weekly Military-Civilian Public Health conference call.
- *COVID Digest Update.* On June 5, The Eastern Virginia Healthcare Coalition Staff constructed and delivered the 54th edition of the COVID Digest informing its members of new and relevant information related to the pandemic.
- *VDH Partner Call.* On June 5, the Regional Healthcare Coordinator participated in the weekly statewide conference call with the VDH/VHHA/HCC Coordinators and Regional MRC Coordinators.
- *Long-Term Care Status Board Request.* From June 1-5, The Medically Vulnerable Populations Coordinators contacted the administrators from facilities whose VHASS status board updates were over 48 hours delinquent.
- *VDH Regional Call.* On June 5, the Regional Healthcare Coordinator participated in the weekly Virginia Department of Health Regions Conference Call.
- *PPE Materials Distribution.* On June 3 and 6, state purchased PPE was distributed to Lake Prince Woods, Children's Hospital of the King's Daughters, Envoy of Williamsburg, Gilbertson Lodge, Consulate Healthcare of Williamsburg, The Arbors at Port Warwick, Virginia Health System, Beth Shalom, Lake Taylor, Saint Mary's Home, Signature Healthcare of Norfolk, Davita Kidney Care, and CSL at Kilmarnock.
- *VDEM Region 5 Conference Call.* On June 8, the Regional Healthcare Coordinator participated in the VDEM Region 5 emergency management conference call.
- *Medically Vulnerable Populations Coordinators' Huddle.* On June 8, the Medically Vulnerable Populations Coordinators participated in a statewide call to discuss current Coalition projects and upcoming changes. This is an opportunity to share best practices among coalitions.
- *Sentara Nursing and Rehabilitation Center- Hampton.* On June 9, the Medically Vulnerable Population Coordinator- South side a virtual site visit with Sentara's new administrator Dr. Hughes. At this time, she reviewed the role of the Coalition, VHASS and upcoming training opportunities to begin long term engagement with this facility.
- *EVHC Staff Meeting.* On June 9, the Eastern Virginia Healthcare Coalition staff met to review current inventory, budget and project changes before the end of the fiscal year.
- *PPE Materials Distribution.* On June 10, the RHCC manager conducted multiple distributions of PPE for healthcare organizations in the eastern region in accordance with the guidance provided by VDH & VHHA.
- *Statewide Regional Healthcare Coordination Center Call.* On June 10, the Regional Healthcare Coordinator and RHCC Manager participated in the statewide RHCC conference call to discuss current COVID response operations and VHASS.
- *Medical Operations Committee Meeting.* On June 10, the Regional Healthcare Coordinator participated in the Tidewater EMS Council's Medical Operations Committee conference call to report on current Coalition activities.
- *Joint Military-Civilian Public Health Call.* On June 10, the Regional Healthcare Coordinator participated in the weekly Military-Civilian Public Health conference call. Ongoing COVID testing for deploying military personnel, NDMS and collaboration on mass COVID immunizations were discussed.
- *Eastern Medical Reserve Corps Coordinators Roundtable.* On June 10, the Regional Healthcare Coordinator participated in the eastern region's MRC Coordinators Roundtable conference call and reported on Coalition PPE distribution to skilled nursing facilities, dialysis centers and DBDHS facilities.
- *FEMA COVID-19 Planning Consideration.* On June 11, the Medically Vulnerable Populations Coordinators-Southside attended the FEMA COVID-19 Planning Considerations in order to aide training and exercise for facilities.
- *Hampton Roads Urban Area Working Group Meeting.* On June 11, the Medically Vulnerable Populations Coordinator – Southside participated in the Urban Area Work Group conference call. Status of current UASI Grant projects and grant applications were discussed.
- *Resource Specialist Interviews.* On June 11, Members of the Executive Committee and the Regional Healthcare Coordinator interviewed two candidates for the Resource Specialist position.

- *COVID Digest Update. On June 12, The Eastern Virginia Healthcare Coalition Staff constructed and delivered the 56th edition of the COVID Digest informing its members of new and relevant information related to the pandemic.*
- *Eastern Region VDH Emergency Planners Meeting. On June 12, the Regional Healthcare Coordinator participated in the eastern region emergency planners conference call to discuss points of dispensing for influenza and potential COVID mass vaccinations and respiratory fit testing.*
- *VDH Partners Call. On June 12, the Regional Healthcare Coordinator participated in the weekly statewide VDH Partners conference call.*
- *Long-Term Care Status Board Request. From June 9-12, The Medically Vulnerable Populations Coordinators contacted the administrators from facilities whose VHASS status board updates were over 48 hours delinquent. The MVPs also answered associated VHASS questions.*
- *VDH Regional Call. On June 12, the Regional Healthcare Coordinator participated in the weekly statewide conference call with the VDH/VHHA/HCC Coordinators and Regional MRC Coordinators.*
- *VDEM Region 5 Conference Call. On June 15, the Regional Healthcare Coordinator participated in the VDEM Region 5 conference call.*
- *Infection Prevention and Control Strategies. On June 16, the Regional Healthcare Coordinator participated in the CDC COCA call for applying COVID-19 Infection Prevention and Control Strategies in Nursing Homes.*
- *Hurricane Rona Virtual Tabletop Exercise Planning Meeting. On June 16, the Regional Healthcare Coordinator and Medically Vulnerable Population Coordinator- Peninsulas met to review the Hurricane Rona Virtual Tabletop exercise.*
- *Personal Protective Equipment Distribution. On June 16 & 17, state purchased PPE was distributed to: Greenbrier Regional Medical, Virginia Health System, Hampton-Newport News Community Service, Signature HealthCare of Norfolk, Commonwealth Memory of Chesapeake, Consulate Healthcare of Norfolk, Lake Taylor, and Carrington Place of Tappahannock.*
- *FY21 Budget and Work Plan Review. On June 17, the Regional Healthcare Coordinator defended the proposed FY21 budget and work plan review meeting with VDH and Virginia Hospital and Healthcare Association (VHHA) representatives.*
- *Joint Military-Civilian Public Health Call. On June 17, the Regional Healthcare Coordinator participated in the weekly Joint Military-Civilian Public Health conference call. Ongoing COVID testing for deploying military personnel, NDMS and collaboration on mass COVID immunizations were discussed.*
- *COVID Digest Update. On June 18, The Eastern Virginia Healthcare Coalition Staff constructed and delivered the 64th edition of the COVID Digest informing its members of new and relevant information related to the pandemic.*
- *Long-Term Care Status Board Request. On June 18 & 19, The Medically Vulnerable Populations Coordinators contacted the administrators from facilities whose VHASS status board updates were over 48 hours delinquent.*
- *Virtual Evacuation Exercise Opportunity- Orientation/ Interest Meeting. On June 19, the Medically Vulnerable Population Coordinator – Peninsula hosted an orientation meeting to introduce evacuation exercise participants to Google Classroom and StarLeaf as the platforms for upcoming EVHC Evacuation Virtual Tabletop Exercise.*
- *VDEM Region 5 Conference Call. On June 22, the Regional Healthcare Coordinator participated in the VDEM Region 5 conference call.*
- *Long-Term Care Status Board Request. On June 22 & 23, The Medically Vulnerable Populations Coordinators contacted the administrators from facilities whose VHASS status board updates were over 48 hours delinquent.*
- *Hampton Roads All Hazards Advisory Committee. On June 23, the Regional Healthcare Coordinator participated in the Hampton Roads All Hazards Advisory Committee conference call. Discussion centered around COVID, emergency sheltering and FEMA reimbursements.*
- *State PPE Materials Receipt. On June 24, the RHCC manager received PPE supplies containing N95's, surgical masks, face shields, gowns, booties, and hair covers.*
- *HPP Regional Coordinators Call. On June 24, the Regional Healthcare Coordinator participated in the HPP Regional Coordinators Call.*
- *Coalitions Statewide PPE Purchasing. On June 24, the Regional Healthcare Coordinator participated in a statewide Coalitions conference call to discuss the pooling of COVID Supplemental Grant funds to purchase PPE for the respective Coalition regions.*

- *Joint Military-Civilian Public Health Call.* On June 24, the Regional Healthcare Coordinator participated in the weekly Joint Military-Civilian Public Health conference call.
- *State PPE Materials Distribution.* On June 25, the RHCC manager distributed PPE to: Virginia Health Systems Organization, Southeastern Virginia Healthcare Coalition, Heritage Hall Nassawadox, Atlantic Shores, Medi Home health, Chesapeake Health and Rehabilitation Center, Hampton Newport News CSB, Eastern State Hospital, Envoy of Williamsburg, Westmoreland Rehabilitation, and Signature Healthcare Coalition LTC partners.
- *COVID Digest Update.* On June 25, The Eastern Virginia Healthcare Coalition Staff constructed and delivered the 67th edition of the COVID Digest informing its members of new and relevant information related to the pandemic.
- *VDH Partners Call.* On June 26, the Regional Healthcare Coordinator participated in the weekly statewide VDH Partners conference call.
- *VDH Regional Call.* On June 26, the Regional Healthcare Coordinator participated in the weekly statewide conference call with the VDH/VHHA/HCC Coordinators and Regional MRC Coordinators.
- *Personal Protective Equipment Distribution.* On June 23 and 27, state purchased PPE was distributed to Hospital, and long-term care facilities: Envoy of Williamsburg, Westmoreland Rehabilitation and Healthcare, Virginia Health Systems, Southeastern Virginia Training Center, Heritage Hall of Nassawadox, Atlantic Shores, Medi Home Health, Chesapeake Health and Rehabilitation, Hampton-Newport News Community Service Board, and Eastern State Hospital.
- *MVP Workgroup Meeting.* On June 29, the Medically Vulnerable Population Coordinators participated in the statewide MVP Workgroup conference call. Discussion centered on COVID outbreaks, PPE, and best practices for outreach to LTC partners.
- *VDEM Region 5 Conference Call.* On June 29, the Regional Healthcare Coordinator participated in the VDEM Region 5 conference call.
- *Stop the Bleed Training.* On June 30, the Exercise and Training Coordinator met with staff at Atlantic Shores Retirement Community to train staff on bleeding control and active threat incidents. This was to train key staff and allow them the ability to train others on the use of the Coalition bleeding control kits and how to handle active threat situations.

#### ***RHCC Activations this Quarter:***

- ***Pernell “SweetPea” Whitaker Funeral Support.*** On July 20, the RHCC was staffed virtually at the request of Chesapeake Fire Department as the graveside service was going to be held outdoors with a heat index of 110°F. Chesapeake Fire Department coordinated mutual aid resources to support the event, including the Hampton Roads Metropolitan Medical Strike Team (HRMMST). Cooling stations with misting fans and on-site physician support was provided by the HRMMST. Over 30 cases of bottled water (with 40 bottles in each case) was distributed. Mourners were encouraged to use the cooling stations and consume the water provided. This push for heat stress injury prevention by on-scene Fire/EMS resources resulted in zero patients and zero patient transports.
- ***American Evolution 2019 Commemoration Jamestown Settlement.*** On July 30, 2019 a notification was created regarding the American Evolution 2019 Commemoration located at the Jamestown Settlement, Jamestown Island areas in James City County as the President of the United States, the Governor and other dignitaries would be present for the event. In addition, heavy traffic volumes, restricted roadway access and congestion was to be expected.
- ***E. Coli Contamination Identified in Isle of Wight Courthouse Complex Water Source.*** On July 31, 2019 a notification was created regarding E. Coli contamination of the primary water source for the Isle of Wight County Courthouse Complex. There have been no reported cases of disease related to this issue. Isle of Wight County is providing bottled water and hand washing stations to staff and visitors.
- ***2019 Statewide Hurricane Communications Test*** - On August 7, the Eastern RHCC and Coalition member participated in the 2019 Statewide Hurricane Communications Test. Of 236 registered organizations 93 (39.4%) responded to the test. However, several healthcare facilities/organizations identified log-on issues and several facilities were identified as being sold or closed.

- **Regency Health & Rehabilitation Center Planned Power Outage.** On August 15, the RHCC received an event notification from the Regency Health & Rehabilitation Center who was using a planned Dominion power outage as an exercise. The use of VHASS was discussed with the administrator to support this, future exercise, and real-world incidents.
- **Local State of Emergency City of Franklin.** On August 20, in the late evening hours, a set of severe thunderstorms with 60-65 mph microbursts affected the City of Franklin leaving approximately half of the City's residents without power. On August 21st, an event was activated by the local health district as the City of Franklin declared a local state of emergency and opened a shelter for residents at Franklin High School. All known healthcare facilities had power and there were no requests for assistance. This was an RHCC Tier 1 (Awareness/Virtual) activation.
- **Rock n Roll Marathon & American Music Festival, Virginia Beach.** On August 30, the Eastern Virginia Regional Healthcare Coordinating Center (RHCC) created an event, requested hospital bed status report updates and monitored VHASS in support of the Rock n Roll Marathon & American Music Festival in Virginia Beach. The RHCC will monitor the event throughout the Labor Day Weekend.
- **Rock n Roll Marathon & American Music Festival, Virginia Beach.** August 31- September 1, the Eastern Virginia Regional Healthcare Coordinating Center (RHCC) monitored VHASS in support of the Rock n Roll Marathon & American Music Festival in Virginia Beach.
- **Hurricane Dorian.** Beginning September 4 at a time to be determined, the EVHC staff will staff the Regional Healthcare Coordination Center (RHCC) at Riverside Regional Medical Center, Newport News. Operations will continue at RRMC as required by the situation.
- **2019 Naval Air Station Oceana Air Show.** On Saturday, September 20 and Sunday, September 21, the RHCC virtually monitored the 2019 Naval Air Station Oceana Air Show event.
- **Mass Casualty Incident.** On December 21, 2019, the Eastern Virginia Healthcare Coalition RHCC was activated for a Tier One response in support the 69-vehicle chain collision and multiple casualty incident on Interstate-64 in York County. Four acute care hospitals received patients: Riverside Regional Medical Center in Newport News, Riverside Doctors' Hospital in Williamsburg, Sentara Williamsburg Regional Medical Center in Williamsburg and Virginia Commonwealth University Medical Center in Richmond. Fifty patients were treated. There were no fatalities. The York County, Hampton, and Riverside Mass Casualty Evacuation and Transportation Units ("bus") was used in this incident.
- **Williamsburg COVID-19 Case Cluster.** On March 14, the Regional Healthcare Coordinating Center was activated due to a cluster of COVID-19 cases in the Williamsburg area. At the time of activation all Acute Care Hospitals were asked to update their clinical bed count and Facility status boards immediately. The following Monday a call center and mobile RHCC was set up in Virginia Beach to begin the first round of COVID-19 screening for the region.
- **Sentara Mobile RHCC.** On March 16, Sentara Hospital in Princess Anne activated the mobile RHCC with assistance from the Regional Healthcare Coordinating Center Manager. This was the first host site for COVID-19 screening for the region.
- **RHCC Activations this period:** The RHCC remains virtually activated for the pandemic with two staff members in an on-call status seven days a week, 24 hours a day.

#### **VA-1 DMAT (Disaster Medical Assistance Team – federal team)**

- Supported team leadership meetings held August 20 (9 attended) and September 17 (10 attended, two via teleconference), **October 16 (Deputy Team Commanders only), November 19, December 16** at the council office. The July16 meeting was canceled due to schedule conflicts.
- Continued providing 96 sq. ft. locked storage for team uniforms and gear.
- The team sent one member to DMAT 101 Instructor – CDP, Anniston, AL July 6-13, 2019
- The team sent one member to Isolation, Simulation, and Quarantine Training – University of Nebraska, Omaha, NE July 8-11, 2019
- The team sent four members to National Independence Day Celebration, Washington, DC July 2-4, 2019
- The team sent one member to Logistics Specialist Training – Rancho Cordova, CA July 16-21, 2019
- The team sent one member to Logistics Specialist Training – Rancho Cordova, CA July 21-26, 2019
- The team sent one member to JPATS Instructor – USVI/St. Thomas, St. Croix July 21-26, 2019



- *The team sent two members to TCCT Instructor – CDP, Anniston, AL July 28-August 2, 2019*
- *The team sent one member to DMAT 101 Instructor – CDP, Anniston, AL August 3-10, 2019*
- *The team sent two members to Team Commander Training – Dallas, TX August 12-16-2019*
- *The team sent two members to Hurricane Dorian Response – Backfilled OH-1 DMAT and CA-4 DMAT August 25-September 7, 2019*
- *The team sent two members to FIU AI Basic Course Training Florida International University, Miami, FL September 8-14, 2019*
- *The team rostered personnel for a 35-person on-call DMAT in October and supported other DMAT teams around the country by “loaning” personnel to backfill vacant roster positions when needed.*
- *VA-1 DMAT was again on-call for the Nation during the month of January 2020. The team was placed on standby for possible deployment to Puerto Rico for the magnitude 6.4 earthquake that occurred off the Southern Coast January 7, 2020 that killed 1 person, destroyed hundreds of homes and damaged three hospitals. During the standby, the team leadership prepared daily readiness reports and monitored events until HHS/ASPR/NDMS determined that the team was not going to be needed.*
- *When the nation was struck with the Coronavirus Pandemic, VA-1 DMAT personnel answered the call when HHS/ASPR/NDMS looked to all of its teams to address the needs necessitated initially by repatriating U.S. citizens from Whuhan, China, then by the evacuation of U.S. citizens from Cruise Ships with Coronavirus infections amongst the passengers. As the pandemic spread across the County, VA-1 DMAT Team members responded to other needs and completed other missions as part of the nation’s response to the emergency. VA-1 personnel are still deployed and likely will continue to be deployed throughout the emergency. The team will be formally “on-call” for the Nation again in May 2020.*
- *2020 COVID 19 Response, Repatriation Mission, ASPR/OEM/Staff HMTF Sick Call, 1.Mary McKendree, NP, February 4 - February 18, 2020*
- *2020 COVID 19 Response, Repatriation Mission, HHS SOC/Operations Center, Resource Coordination. Washington, DC, 2.Kathleen Colantuono, RN, Deputy Team Cmdr, February 10 - March 4, 2020*
- *2020 COVID 19 Response, Repatriation Mission, NASPM IMT HMTF Reload (NAS Point Magu, CA), 3.Jeffrey Meyer, NRP, (Team Leader),4.Phillip Thompson, NRP, February 23 - March 8, 2020*
- *2020 COVID 19 Response, Repatriation Mission, Lackland IMT NDMS Augmentation, Lackland, TX, 5.Paul Goulart, NRP, February 26 - March 11, 2020*
- *2020 COVID 19 Response, Repatriation Mission, Logistics Ground Support – LRAT, 6.Ira Swartz, Comms, February 21 - March 6, 2020*
- *2020 COVID 19 Response, IMT8 Grand Princess Mission, Pier 96 (San Francisco, CA), JPATS Team, 7.Thomas Calogrides, NRP, 8.Shamera Boone, NRP, March 7 - March 21, 2020*
- *2020 COVID19 Response, IMT8 Grand Princess Mission, Pier 96 (San Francisco, CA), 9.Tim Jeter, RN AR-1, March 10 - March 24, 2020*
- *2020 COVID 19 Response, Grand Princess Mission, Miramar, San Diego, 10.Mary Frayser, NP CA-4, March 10 - March 24, 2020*
- *2020 COVID 19 Response, Grand Princess Mission, HHS SOC/Operations Center, Resource Coordination, Washington, DC, Kathleen Colantuono, RN, Deputy Team Cmdr*
- *Grand Princess Mission, Logistics Ground Support – LRAT, Dobbins IMT, Dobbins AFB, Marietta, GA, 11.Alexander Greene, Logistics, March 12 - March 26, 2020*
- *2020 COVID 19 Response, Grand Princess Mission, Logistics Ground Support – LRAT, Dobbins AFB, GA, Ira Swartz, Comms, 12.Paula Swartz, Admin Officer, March 14 - March 27, 2020*
- *2020 COVID 19 Response, Travis AFB, Fairfield, CA, Phillip Thompson, 13.Christina Michener, NRP, March 19 - April 1, 2020*
- *2020 COVID 19 Response, Travis AFB, Fairfield, CA, 14.Thomas Schwalenberg, NRP, Deputy Team Commander, TN-1, March 20 - April 4, 2020*
- *2020 COVID 19 Response, LRAT Logistics Support - Fit Testing, Bothell IMT, Bothell, WA, 15.Marty Tomasek, NRP, March 17 - March 31, 2020*
- *VA-1 DMAT was on-call for the Nation in May of 2020. While we were not called upon to deploy as a team in May, throughout May and indeed, the whole fourth quarter, HHS, ASPR, and NDMS called upon the team to*

*provide clinicians and subject matter experts to support the COVID-19 pandemic response throughout the nation. The responses have included:*

- *2020 COVID 19 Response, Thomas Calogrides, Medical Logistics SME FEMA Regional 3 Response Coordination Center, Philadelphia, PA, March 31, 2020 - April 30, 2020*
- *2020 COVID 19 Response, Thomas Schwalenberg, TN-1 HMTF-2 Team Commander, Navaho Nation Reservation, Chinle, AZ, April 14 - May 14, 2020*
- *2020 COVID 19 Response, David Long, PHS- DCCPR, Region 3 IMT LNO - VA and MD (Virtual), Chesapeake, VA, May 5, 2020 – August 31, 2020*
- *2020 COVID 19 Response, Kathleen Colantuono, SOC Resource Coordination and Mobilization, HHS SOC Washington, DC (Virtual), Chesapeake, VA, April 24, 2020 - May 22, 2020*
- *2020 COVID 19 Response, Thomas Calogrides, Pennsylvania Department of Health PHS/DCCPR, Harrisburg, PA, May 19, 2020 - June 22, 2020*
- *2020 COVID 19 Response, Mary Frayser, El Centro, CA May 29, 2020 - June 12, 2020*
- *2020 COVID 19 Response, Kathleen Colantuono, SOC Resource Coordination and Mobilization, HHS SOC Washington, DC (Virtual), Chesapeake, VA, June 3, 2020 -*
- *2020 COVID 19 Response, Kitrian Meagher, Logistics Support, MSC – DC, Frederick, MD - Washington, DC June 8, 2020 - July 5, 2020*
- *A “C2” command and control kit assigned to VA-1 and stored in the council office was regularly inventoried and maintained by team logistics personnel.*
- *As of September 30, December 31, March 31, June 30 the team has 73 federal personnel. Six members were added to VA-1 DMAT during the first quarter FY20, seven members were added to VA-1 DMAT during the second quarter FY20.*